

EXHIBIT 1

WRITTEN STATEMENT OF
SERVICE ELECTRIC CABLEVISION, INC.

August 14, 2014

VIA ECFS

Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Attn: Ryan Yates, Esq.; Telecommunications Access Policy Division,
Wireline Competition Bureau

**Re: WC Docket Nos. 10-90, 14-93; DA 14-92;
Connect America Fund Phase II Challenge**

Dear Mr. Yates:

Service Electric Cablevision, Inc. (“SECV”) hereby certifies that SECV offers qualifying residential fixed voice and broadband services in the seventeen Pennsylvania census blocks set forth on the attached FCC Form 505. SECV maintains physical plant in each of the relevant census blocks and actually provides residential and commercial voice, video, and broadband service to more than 1,159 customers in the franchise areas in which those census blocks are located in SECV’s Hazleton, and Sunbury cable systems. SECV demonstrates that it offers these census blocks voice and broadband services meeting the Commission’s performance and pricing criteria using the following attached evidence, including but not limited to: (i) a sample subscriber invoice for each challenged census block (redacted to protect personally identifiable information and CPNI), which confirms actual service in each census block; (ii) census information, including census block data for each service address, which confirms that the address is located within the challenged census block; (iii) copies of as-built system maps; (iv) copies of performance and pricing information provided publicly on SECV’s website; and (v) a copy of SECV’s High-Speed Internet Service Agreement.

1. **Served Census Blocks:** The attached redacted subscriber invoices, billing records, and associated census information demonstrate that SECV offers each of the challenged census blocks qualified broadband and voice services as defined by Commission’s standards.
2. **Broadband and Voice Service.**
 - a. **Broadband Speed:** SECV’s various internet service plans provide speeds ranging from 5 Mbps/1 Mbps to 100 Mbps/5 Mbps. SECV’s broadband service, which is offered in all the challenged census blocks, therefore exceeds the FCC’s speed threshold of at least 4 Mbps downstream and 1 Mbps upstream. The attached Ookla speed tests, SECV rate cards, and performance information provided publicly on SECV’s website confirm that SECV’s internet service provides average speeds during peak hours (7:00 p.m. to 11:00 p.m.) of 4.82/1.00, for the 5 Mbps tier, 23.68/2.05 for the 25 Mbps tier, 33.21/3.02 for the 35 Mbps tier, and 89.45/4.97 for the 100 Mbps tier.

- b. **Broadband Usage Allowance:** The attached copy of SECV's Internet Service Agreement and screenshots of pricing and performance information from SECV's website confirm that all of SECV's internet service plans offer at least 150 GB monthly data usage allowance, which exceeds the Commission's 100 GB minimum monthly data usage allowance threshold.
 - c. **Broadband Latency:** The attached Ookla broadband speed tests confirm that SECV internet service plans have an average latency during peak hours (7:00 p.m. to 11:00 p.m.) of 9.87ms for the 5 Mbps tier, 9.62ms for the 25 Mbps tier, 9.28ms for the 35 Mbps tier, and 9.62ms for the 100 Mbps tier. SECV's average latency therefore is far below the Commission's maximum 100ms latency performance criterion.
 - d. **Broadband and Voice Pricing:** SECV's pricing in the challenged census blocks is "reasonably comparable" under the Commission's standards to prices offered in urban areas for the same or similar services. As reflected in the attached copies of SECV's rate cards, all of which are publicly available on SECV's website (www.secv.com), SECV's rates are less than the FCC's interim benchmark prices: SECV's non-promotional monthly price for voice services starts at \$39.95, which is far below the FCC's voice-services benchmark of \$46.96, and SECV's non-promotional monthly price for qualifying broadband services starts at \$46.95, which is below the FCC's benchmark of \$60 for qualifying broadband services.
 - e. **Voice Service:** As demonstrated by SECV's attached subscriber invoices and rate cards, SECV itself offers and provides voice service in the Commonwealth of Pennsylvania and in all the census blocks included in the attached FCC Form 505. This also is corroborated by SECV's FCC Form 477, which the Bureau has previously relied on in this proceeding.
3. **Census Blocks Without Current or Former Broadband or Voice Customers.** To the extent the Bureau believes demonstrating a census block is served requires SECV to provide evidence that a current or former customer has or has had broadband or voice service, the Bureau should accept SECV's alternative evidence in four of the census blocks included on the attached FCC Form 505 (namely, census blocks 421070001001007, 421070001001071, 421070001001082, and 421070001002061). As demonstrated by the attached as-built system maps and redacted customer invoices, SECV provides qualifying service in adjacent census blocks and maintains broadband distribution facilities in each of these four census blocks. Two of the four census blocks, moreover (421070001001071 and 421070001002061), contain no residences or businesses and consist primarily of undeveloped wooded areas, as demonstrated by the attached Google Earth screenshots, while the other two (421070001001007 and 421070001001082) contain only a few residences. SECV hereby certifies that it is authorized by its local franchise agreements with local governments to serve these areas, and that it offers voice and broadband services meeting the Commission's performance and pricing criteria in each of these four census blocks. SECV further certifies that it is

able to provide qualifying broadband and voice services upon request to residents and businesses that are or may in the future be located there within seven to ten days and without extraordinary commitments or construction fees. Therefore, providing subsidies to price cap carriers in these four census blocks would be inappropriate and inconsistent with the Commission's intent to deny subsidies in served areas. The Bureau consequently should determine that these four census blocks are served within the meaning of the Commission's Connect America Fund standards.

In sum, SECV serves all the Pennsylvania census blocks included on the attached FCC Form 505 with voice and broadband services that far exceed the Commission's performance and pricing criteria. Please contact us if you have any questions regarding the foregoing or any of evidence attached to SECV's FCC Form 505.

About SECV

Service Electric Cablevision, Inc. (SECV), incorporated in early 1991, is one of several successor corporations to a community antenna television (now called cable television) business started by John and Margaret Walson in the spring of 1948. SECV is a leading provider of High-Speed Internet, TV and Phone service and continues to deliver new and improved content and products to its customers. SECV offers High-Speed Internet download speeds of up to 100 Mbps, 120+ High-Definition (HD) channels, convenient features like TV Everywhere (TVE), Whole Home 6-Tuner DVR and Caller ID on TV. Today SECV serves over one hundred thousand (100,000) subscribers and one hundred (100) Pennsylvania communities in three operating regions.

Respectfully submitted,

/s/

James Dorsa
Director of Engineering
Service Electric Cablevision, Inc.
jim.dorsa@secv.com
610-432-2210



Enter Zip Code

OR





Choose Service Area

- Products
- Shop
- Business Services
- Customer Support
- View/Pay Bill
- About SECV
- Contact Us



Internet Packages

Speeds Up to 100Mbps

Select Your Package			
 \$46.95/month 5M Internet	 \$56.95/month 25M Internet	 \$66.95/month 35M Internet	 \$109.95/month Wideband 100 Internet
Download: Up to 5 Mbps Upload: Up to 1 Mbps <div>- Hide Details</div>	Download: Up to 25 Mbps Upload: Up to 2 Mbps <div>- Hide Details</div>	Download: Up to 35 Mbps Upload: Up to 3 Mbps <div>- Hide Details</div>	Download: Up to 100 Mbps Upload: Up to 5 Mbps <div>- Hide Details</div>
Monthly Bandwidth Cap: 150 GB/Month	Monthly Bandwidth Cap: 300 GB/Month	Monthly Bandwidth Cap: 400 GB/Month	Monthly Bandwidth Cap: 500 GB/Month
Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts
Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots
<div>ORDER</div>	<div>ORDER</div>	<div>ORDER</div>	<div>ORDER</div>

Call 877.955.SECV or Chat Live with a Customer Service Representative

* All High-Speed Internet packages require a cable modem. Actual Internet speeds may vary and are not guaranteed. PTD or SECV will use reasonable efforts to notify customers prior to terminating the service for excessive bandwidth use. All rates are subject to change. Rates do not include local municipality franchise fee, broadcaster retransmission fees, FCC regulatory fees, copyright fee, or taxes. PA sales tax applicable to some rates and fees. Installation fees may apply. Services not available in all areas. Check with your Service Electric Cablevision (SECV) representative for potential limitations and all terms and conditions of the SECV Customer Agreements. Other restrictions may apply.



Enter Zip Code

OR





Choose Service Area

- Products
- Shop
- Business Services
- Customer Support
- View/Pay Bill
- About SECV
- Contact Us



Internet Packages

Speeds Up to 100Mbps

Select Your Package			
 \$46.95/month 5M Internet	 \$56.95/month 25M Internet	 \$66.95/month 35M Internet	 \$109.95/month Wideband 100 Internet
Download: Up to 5 Mbps Upload: Up to 1 Mbps <div>- Hide Details</div>	Download: Up to 25 Mbps Upload: Up to 2 Mbps <div>- Hide Details</div>	Download: Up to 35 Mbps Upload: Up to 3 Mbps <div>- Hide Details</div>	Download: Up to 100 Mbps Upload: Up to 5 Mbps <div>- Hide Details</div>
Monthly Bandwidth Cap: 150 GB/Month	Monthly Bandwidth Cap: 300 GB/Month	Monthly Bandwidth Cap: 400 GB/Month	Monthly Bandwidth Cap: 500 GB/Month
Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts	Up to 5 FREE Email Accounts
Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots	Free Access to PTD WiFi Hotspots
<div>ORDER</div>	<div>ORDER</div>	<div>ORDER</div>	<div>ORDER</div>

Call 877.955.SECV or Chat Live with a Customer Service Representative

* All High-Speed Internet packages require a cable modem. Actual Internet speeds may vary and are not guaranteed. PTD or SECV will use reasonable efforts to notify customers prior to terminating the service for excessive bandwidth use. All rates are subject to change. Rates do not include local municipality franchise fee, broadcaster retransmission fees, FCC regulatory fees, copyright fee, or taxes. PA sales tax applicable to some rates and fees. Installation fees may apply. Services not available in all areas. Check with your Service Electric Cablevision (SECV) representative for potential limitations and all terms and conditions of the SECV Customer Agreements. Other restrictions may apply.

SECV RESIDENTIAL RATE CARD ¹ (Effective July 2014)		
INTERNET, TV & PHONE PACKAGES		
INTERNET - TV & PHONE PACKS ²		
Value Pack w/ Digital Phone and 5M Internet ²	125.95	
(Classic Cable ³ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack w/ 5M Internet ²	131.95	
(Viewer's Pack ⁴ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ 5M Internet ²	135.95	
(Viewer's Pack ⁴ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ 5M Internet ²	141.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 5M HSI + Digital Phone + TVE)		
Triple Play Pack Plus HD-DVR w/ 5M Internet ²	145.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 5M HSI + Digital Phone + TVE)		
Value Pack w/ Digital Phone and 25M Internet ²	131.95	
(Classic Cable ³ + On Demand + 25M HSI + Digital Phone + TVE)		
Triple Play Pack w/ 25M Internet ²	137.95	
(Viewer's Pack ⁴ + On Demand + 25M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ 25M Internet ²	141.95	
(Viewer's Pack ⁴ + On Demand + 25M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ 25M Internet ²	147.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 25M HSI + Digital Phone + TVE)		
Triple Play Pack Plus HD-DVR w/ 25M Internet ²	151.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 25M HSI + Digital Phone + TVE)		
Value Pack w/ Digital Phone and 35M Internet ²	136.95	
(Classic Cable ³ + On Demand + 35M HSI + Digital Phone + TVE)		
Triple Play Pack w/ 35M Internet ²	142.95	
(Viewer's Pack ⁴ + On Demand + 35M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ 35M Internet ²	146.95	
(Viewer's Pack ⁴ + On Demand + 35M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ 35M Internet ²	152.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 35M HSI + Digital Phone + TVE)		
Triple Play Pack Plus HD-DVR w/ 35M Internet ²	156.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 35M HSI + Digital Phone + TVE)		
Value Pack w/ Digital Phone and Wideband 100 ^{2,7}	174.95	
(Classic Cable ³ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack w/ Wideband 100 ^{2,7}	180.95	
(Viewer's Pack ⁴ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ Wideband 100 ^{2,7}	184.95	
(Viewer's Pack ⁴ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ Wideband 100 ^{2,7}	190.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 100M HSI + Digital Phone + TVE)		
Triple Play Pack Plus HD-DVR w/ Wideband 100 ^{2,7}	194.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 100M HSI + Digital Phone + TVE)		
INTERNET - TV PACKS ¹		
Value Pack w/ 5M Internet ²	91.95	
(Classic Cable ³ + On Demand + 5M HSI + TVE)		
Smart Pack w/ 5M Internet ²	99.95	
(Viewer's Pack ⁴ + On Demand + 5M HSI + TVE)		
Smart Pack Plus w/ 5M Internet ²	103.95	
(Viewer's Pack ⁴ + On Demand + 5M HSI + TVE)		
Smart Pack HD-DVR w/ 5M Internet ²	111.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 5M HSI + TVE)		
Smart Pack Plus HD-DVR w/ 5M Internet ²	115.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 5M HSI + TVE)		
Value Pack w/ 25M Internet ²	103.95	
(Classic Cable ³ + On Demand + 25M HSI + TVE)		
Smart Pack w/ 25M Internet ²	111.95	
(Viewer's Pack ⁴ + On Demand + 25M HSI + TVE)		
Smart Pack Plus w/ 25M Internet ²	115.95	
(Viewer's Pack ⁴ + On Demand + 25M HSI + TVE)		
Smart Pack HD-DVR w/ 25M Internet ²	123.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 25M HSI + TVE)		
Smart Pack Plus HD-DVR w/ 25M Internet ²	127.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 25M HSI + TVE)		
Value Pack w/ 35M Internet ²	110.95	
(Classic Cable ³ + On Demand + 35M HSI + TVE)		
Smart Pack w/ 35M Internet ²	118.95	
(Viewer's Pack ⁴ + On Demand + 35M HSI + TVE)		
Smart Pack Plus 35M Internet ²	122.95	
(Viewer's Pack ⁴ + On Demand + 35M HSI + TVE)		
Smart Pack HD-DVR w/ 35M Internet ²	130.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 35M HSI + TVE)		
Smart Pack Plus HD-DVR w/ 35M Internet ²	134.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 35M HSI + TVE)		
Value Pack w/ Wideband 100 ^{2,7}	148.95	
(Classic Cable ³ + On Demand + 100M HSI + TVE)		
Smart Pack w/ Wideband 100 ^{2,7}	156.95	
(Viewer's Pack ⁴ + On Demand + 100M HSI + TVE)		
Smart Pack Plus w/ Wideband 100 ^{2,7}	160.95	
(Viewer's Pack ⁴ + On Demand + 100M HSI + TVE)		
Smart Pack HD-DVR w/ Wideband 100 ^{2,7}	168.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 100M HSI + TVE)		
Smart Pack Plus HD-DVR w/ Wideband 100 ^{2,7}	172.95	
(Viewer's Pack ⁴ + On Demand + HD Tier + DVR Service + 100M HSI + TVE)		
INTERNET - PHONE PACKS ²		
Access Pack ⁴ w/ 5M Internet (5M HSI + Digital Phone)	81.95	
Access Pack ⁴ w/ 25M Internet (25M HSI + Digital Phone)	91.95	
Access Pack ⁴ w/ 35M Internet (35M HSI + Digital Phone)	101.95	
Access Pack ⁴ w/ Wideband 100 ² (100M HSI + Digital Phone)	144.95	
TV & PHONE PACKS		
Viewer's Pack ⁴ w/ Digital Phone ²	107.95	
(Viewer's Pack ⁴ + On Demand + Digital Phone + TVE)		
Viewer's Pack ⁴ Plus w/ Digital Phone ²	111.95	
(Viewer's Pack ⁴ + On Demand + Digital Phone + TVE)		
INTERNET SERVICES ¹		
HIGH-SPEED INTERNET (HSI) SERVICE OFFERINGS		
5M HSI (Up to 5 Mbps Download & 1 Mbps Upload)	46.95	
25M HSI (Up to 25 Mbps Download & 2 Mbps Upload)	66.95	
35M HSI (Up to 35 Mbps Download & 3 Mbps Upload)	66.95	
Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload) ²	109.95	
EQUIPMENT FEES		
DOCSIS 3.0 Cable Modem Rental	4.95	
DOCSIS 3.0 All-in-One Wireless Cable Modem & Router Rental	5.95	
DOCSIS 3.0 Cable Modem Purchase	99.95	
DOCSIS 3.0 All-in-One Wireless Cable Modem & Router Purchase	124.95	
PHONE SERVICES		
DIGITAL PHONE SERVICE OFFERINGS		
Digital Phone	39.95	
Additional Phone Line	19.95	
Unpublished Number	2.50	
Distinctive Ring	4.00	
EQUIPMENT FEES		
MTA Rental		FREE w/ Phone Service
TV SERVICES		
SERVICE OFFERINGS		
Local Advantage ⁸	19.95	
Classic Cable ³ (Includes Local Advantage ⁸ + TVE)	65.45	
Viewer's Pack ⁴ Classic Cable ³ + Digital Variety + On Demand + TVE ²	72.95	
Viewer's Pack ⁴ Plus (Viewer's Pack ⁴ + Digital Premier + On Demand + TVE) ²	76.95	
TV Everywhere (TVE) ¹⁰	0.00	
Digital Sports Tier ¹¹	7.00	
Digital Variety Tier ¹¹	11.05	
Digital Premier Tier (Includes Digital Sports + Digital Variety) ¹¹	15.05	
Digital Historic Tier ^{11,12}	3.95	
HD (High-Definition) Tier ^{13,14}	0.00	
Repeat Digital, HD, or Premium Service (Each Connection)	4.95	
Digital Video Recorder (DVR) Service ² (Each Converter)	4.95	
EQUIPMENT FEES		
Whole Home DVR Gateway (includes 6-Tuner DVR, Wireless Router, Cable Modem, and MTA) ^{10,15}	12.95	
Media Player ¹⁶	4.95	
HD/Digital Converter	4.95	
HD/DVR Converter ²	7.95	
DigitalHD Transport Adapter (HD DTA)	1.95	
Cable Card	2.95	
PREMIUM TV PACKAGES ¹		
PREMIUM TV 1-PACK		
Digital Cinemax	11.95	
(Cinemax On Demand + Cinemax HD + Max Go)		
Digital Starz/Encore	14.95	
(Starz On Demand + Starz HD)		
Digital Showtime/The Movie Channel	15.95	
(Showtime/The Movie Channel On Demand + Showtime HD & The Movie Channel HD)		
Digital HBO	17.95	
(HBO On Demand + HBO HD + HBO Go)		
PREMIUM TV 2-PACK		
Digital Cinemax & Starz/Encore	22.40	
Digital HBO & Cinemax	23.40	
Digital Cinemax & Showtime/The Movie Channel	24.40	
Digital Showtime/The Movie Channel & Starz/Encore	26.45	
Digital HBO & Starz/Encore	28.45	
Digital HBO & Showtime/The Movie Channel	29.45	
PREMIUM TV 3-PACK		
Digital Cinemax, Showtime/The Movie Channel, & Starz/Encore	32.90	
Digital HBO, Cinemax, & Starz/Encore	34.95	
Digital HBO, Cinemax, & Showtime/The Movie Channel	36.95	
Digital HBO, Showtime/The Movie Channel, & Starz/Encore	37.95	
ON DEMAND TV PACKS		
Digital HBO, Cinemax, Showtime/The Movie Channel, & Starz/Encore	46.40	
ON DEMAND ¹		
Movies On Demand		Priced Per Month
Free On Demand ¹⁸		FREE w/ All TV Packages
Premium On Demand		FREE w/ Premium Service
Arms On Demand		6.99
Kanoodle On Demand		6.99
Disney Subscription On Demand		7.95
PAY-PER-VIEW ²		
Movies		Priced Per Movie
Special Events		Priced Per Event
SPORTS PACKS ¹		
NFL RedZone		Priced Per Package
MLB Extra Innings		Priced Per Package
NHL Center Ice		Priced Per Package
ESPN Game Plan		Priced Per Package
ESPN Full Court		Priced Per Package
INSTALLATION FEES		
INITIAL INSTALL		
TV Unwired		61.00
TV Prewired		35.00
Cable Modem and/or Wireless Router Installation ⁴		61.00
Digital Phone		61.00
Gateway Set up Fee		50.00
ADDITIONAL CONNECTION AND/OR ACTIVATION W/ INITIAL INSTALL		
TV Unwired (Each Connection; May Include DTA or Converter)		26.00
TV Prewired (Each Connection; May Include DTA or Converter)		17.00
ADDITIONAL TRIP		
TV Unwired (One Outlet)		43.00
TV Prewired (One Outlet)		35.00
Relocate		43.00
Transfer		50.00
Reconnect		35.00
Delinquent Reconnect		61.00
DTA or Converter		35.00
Premium Service		35.00
Upgrade/Downgrade of Service (No Truck Roll Required)		7.50
Hourly Service Charge		35.00
Hourly Special Construction		35.00

¹ All rates are subject to change. Rates do not include local municipality franchise fee, broadcaster retransmission fees, FCC regulatory fees, copyright fees, or taxes. PA sales tax.
² Requires a Media Player, DigitalHD Converter, or HD/DVR converter.
³ Requires a DOCSIS 3.0 cable modem. Actual internet speeds may vary and are not guaranteed.
⁴ Requires a HD/DVR converter.
⁵ Requires at least Classic Cable ³.
⁶ Installation does not include setup of wireless devices.
⁷ Includes a DOCSIS 3.0 cable modem rental. Actual internet speeds may vary and are not guaranteed.
⁸ Requires DVR Service.
⁹ Rate does not include 3DHD technology fee of 13.00.
¹⁰ Requires a Media Player and High-Speed Internet connection.
¹¹ Requires a Whole Home DVR Gateway.
¹² Requires a High-Speed Internet connection and is limited to the channels in your TV subscription.
¹³ Free On Demand limited to the channels in your TV subscription.

SECV RESIDENTIAL RATE CARD ¹ (Effective July 2014)		
INTERNET, TV & PHONE PACKAGES		
INTERNET - TV & PHONE PACKAGES		
Value Pack w/ Digital Phone and 5M Internet ²	125.95	
(Classic Cable ³ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack w/ 5M Internet ⁴	131.95	
(Viewer's Pack ⁵ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ 5M Internet ⁴	135.95	
(Viewer's Pack ⁵ + On Demand + 5M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ 5M Internet ⁴	141.95	
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(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 35M HSI + Digital Phone + TVE)		
Value Pack w/ Digital Phone and Wideband 100 ¹⁷	174.95	
(Classic Cable ³ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack w/ Wideband 100 ¹⁷	180.95	
(Viewer's Pack ⁵ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack Plus w/ Wideband 100 ¹⁷	184.95	
(Viewer's Pack ⁵ + On Demand + 100M HSI + Digital Phone + TVE)		
Triple Play Pack HD-DVR w/ Wideband 100 ¹⁷	190.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 100M HSI + Digital Phone + TVE)		
Triple Play Pack Plus HD-DVR w/ Wideband 100 ¹⁷	194.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 100M HSI + Digital Phone + TVE)		
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Smart Pack w/ 5M Internet ⁴	99.95	
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Smart Pack Plus HD-DVR w/ 5M Internet ⁴	115.95	
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Value Pack w/ 25M Internet ⁴	103.95	
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Smart Pack w/ 25M Internet ⁴	111.95	
(Viewer's Pack ⁵ + On Demand + 25M HSI + TVE)		
Smart Pack Plus w/ 25M Internet ⁴	115.95	
(Viewer's Pack ⁵ + On Demand + 25M HSI + TVE)		
Smart Pack HD-DVR w/ 25M Internet ⁴	123.95	
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Smart Pack Plus HD-DVR w/ 25M Internet ⁴	127.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 25M HSI + TVE)		
Value Pack w/ 35M Internet ⁴	110.95	
(Classic Cable ³ + On Demand + 35M HSI + TVE)		
Smart Pack w/ 35M Internet ⁴	118.95	
(Viewer's Pack ⁵ + On Demand + 35M HSI + TVE)		
Smart Pack Plus 35M Internet ⁴	122.95	
(Viewer's Pack ⁵ + On Demand + 35M HSI + TVE)		
Smart Pack HD-DVR w/ 35M Internet ⁴	130.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 35M HSI + TVE)		
Smart Pack Plus HD-DVR w/ 35M Internet ⁴	134.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 35M HSI + TVE)		
Value Pack w/ Wideband 100 ¹⁷	148.95	
(Classic Cable ³ + On Demand + 100M HSI + TVE)		
Smart Pack w/ Wideband 100 ¹⁷	156.95	
(Viewer's Pack ⁵ + On Demand + 100M HSI + TVE)		
Smart Pack Plus w/ Wideband 100 ¹⁷	160.95	
(Viewer's Pack ⁵ + On Demand + 100M HSI + TVE)		
Smart Pack HD-DVR w/ Wideband 100 ¹⁷	168.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 100M HSI + TVE)		
Smart Pack Plus HD-DVR w/ Wideband 100 ¹⁷	172.95	
(Viewer's Pack ⁵ + On Demand + HD Tier + DVR Service + 100M HSI + TVE)		
INTERNET - PHONE PACKAGES		
Access Pack w/ 5M Internet (5M HSI + Digital Phone)	81.95	
Access Pack w/ 25M Internet (25M HSI + Digital Phone)	91.95	
Access Pack w/ 35M Internet (35M HSI + Digital Phone)	101.95	
Access Pack w/ Wideband 100 ¹⁷ (100M HSI + Digital Phone)	144.95	
TV & PHONE PACKAGES		
Viewer's Pack ⁵ w/ Digital Phone ²	107.95	
(Viewer's Pack ⁵ + On Demand + Digital Phone + TVE)		
Viewer's Pack ⁵ Plus w/ Digital Phone ²	111.95	
(Viewer's Pack ⁵ + On Demand + Digital Phone + TVE)		
INTERNET SERVICES ¹		
HIGH-SPEED INTERNET (HSI) SERVICE OFFERINGS		
5M HSI (Up to 5 Mbps Download & 1 Mbps Upload)	46.95	
25M HSI (Up to 25 Mbps Download & 2 Mbps Upload)	66.95	
35M HSI (Up to 35 Mbps Download & 3 Mbps Upload)	66.95	
Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload) ¹⁷	109.95	
EQUIPMENT FEES		
DOCIS 3.0 Cable Modem Rental	4.95	
DOCIS 3.0 All-in-One Wireless Cable Modem & Router Rental	5.95	
DOCIS 3.0 Cable Modem Purchase	99.95	
DOCIS 3.0 All-in-One Wireless Cable Modem & Router Purchase	124.95	
PHONE SERVICES		
DIGITAL PHONE SERVICE OFFERINGS		
Digital Phone	39.95	
Additional Phone Line	19.95	
Unpublished Number	2.50	
Distinctive Ring	4.00	
EQUIPMENT FEES		
MTA Rental		FREE w/ Phone Service
TV SERVICES		
SERVICE OFFERINGS		
Local Advantage ⁸	19.95	
Classic Cable ³ (Includes Local Advantage ⁸ + TVE)	65.45	
Viewer's Pack ⁵ Classic Cable ³ + Digital Variety + On Demand + TVE ⁴	72.95	
Viewer's Pack ⁵ Plus (Viewer's Pack ⁵ + Digital Premier + On Demand + TVE) ²	76.95	
TV Everywhere (TVE) ¹⁹	0.00	
Digital Sports Tier ²¹	7.00	
Digital Variety Tier ²¹	11.05	
Digital Premier Tier (Includes Digital Sports + Digital Variety) ²¹	15.05	
Digital Historic Tier ^{21, 22}	3.95	
HD (High-Definition) Tier ^{21, 23}	0.00	
Repeat Digital, HD, or Premium Service (Each Connection)	4.95	
Digital Video Recorder (DVR) Service ² (Each Converter)	4.95	
EQUIPMENT FEES		
Whole Home DVR Gateway (includes 6-Tuner DVR, Wireless Router, Cable Modem, and MTA) ^{10, 18}	12.95	
Media Player ¹⁰	4.95	
HDDigital Converter	4.95	
HDDVR Converter ⁴	7.95	
DigitalHD Transport Adapter (HD DTA)	1.95	
Cable Card	2.95	
PREMIUM TV PACKAGES ¹		
Digital Cinemax	11.95	
(Cinemax On Demand + Cinemax HD + Max Go)		
Digital Starz/Encore	14.95	
(Starz On Demand + Starz HD)		
Digital Showtime/The Movie Channel	15.95	
(Showtime/The Movie Channel On Demand + Showtime HD & The Movie Channel HD)		
Digital HBO	17.95	
(HBO On Demand + HBO HD + HBO Go)		
PREMIUM TV 2-PACK		
Digital Cinemax & Starz/Encore	22.40	
Digital HBO & Cinemax	23.40	
Digital Cinemax & Showtime/The Movie Channel	24.40	
Digital Showtime/The Movie Channel & Starz/Encore	26.45	
Digital HBO & Starz/Encore	28.45	
Digital HBO & Showtime/The Movie Channel	29.45	
PREMIUM TV 3-PACK		
Digital Cinemax, Showtime/The Movie Channel, & Starz/Encore	32.90	
Digital HBO, Cinemax, & Starz/Encore	34.95	
Digital HBO, Cinemax, & Showtime/The Movie Channel	36.95	
Digital HBO, Showtime/The Movie Channel, & Starz/Encore	37.95	
ON DEMAND ¹		
Digital HBO, Cinemax, Showtime/The Movie Channel, & Starz/Encore	46.40	
PAY-PER-VIEW ²		
Movies On Demand	Priced Per Movie	
Free On Demand ¹⁸	FREE w/ All TV Packages	
Premium On Demand	FREE w/ Premium Service	
Arms On Demand	6.99	
Karate On Demand	6.99	
Disney Subscription On Demand	7.95	
SPORTS PACKS ¹		
Movies	Priced Per Movie	
Special Events	Priced Per Event	
NFL KickStart	Priced Per Package	
MLB Extra Innings	Priced Per Package	
NHL Center Ice	Priced Per Package	
ESPN Game Plan	Priced Per Package	
ESPN Full Court	Priced Per Package	
INSTALLATION FEES		
INITIAL INSTALL		
TV Unwired	61.00	
TV Wired	35.00	
Cable Modem and/or Wireless Router Installation ⁴	61.00	
Digital Phone	61.00	
Gateway Set up Fee	50.00	
ADDITIONAL CONNECTION AND/OR ACTIVATION W/ INITIAL INSTALL		
TV Unwired (Each Connection; May Include DTA or Converter)	26.00	
TV Wired (Each Connection; May Include DTA or Converter)	17.00	
ADDITIONAL TRIP		
TV Unwired (One Outlet)	43.00	
TV Wired (One Outlet)	35.00	
Relocate	43.00	
Transfer	50.00	
Reconnect	35.00	
Delinquent Reconnect	61.00	
DTA or Converter	35.00	
Premium Service	35.00	
Upgrade/Downgrade of Service (No Truck Roll Required)	7.50	
Hourly Service Charge	35.00	
Hourly Special Construction	35.00	

¹ All rates are subject to change. Rates do not include local municipality franchise fee, broadcaster retransmission fees, FCC regulatory fees, copyright fees, or taxes. PA sales tax.
² Requires a Media Player, DigitalHD Converter, or HDDVR converter.
³ Requires a DOCIS 3.0 cable modem. Actual internet speeds may vary and are not guaranteed.
⁴ Requires a HDDVR converter.
⁵ Requires at least Classic Cable ³.
⁶ Installation does not include setup of wireless devices.
⁷ Includes a DOCIS 3.0 cable modem rental. Actual internet speeds may vary and are not guaranteed.
⁸ Requires DVR Service.
⁹ Rate does not include 3DHD technology fee of 13.00.
¹⁰ Requires a Media Player and High-Speed Internet connection.
¹¹ Requires a Whole Home DVR Gateway.
¹² Requires a High-Speed Internet connection and is limited to the channels in your TV subscription.
¹³ Free On Demand limited to the channels in your TV subscription.



High-Speed Residential Internet Service Agreement

This is an Agreement between you, the "Customer", Service Electric Cablevision, Inc. ("SECV") and PenTeleData LPI ("PTD") for high-speed non-commercial access to the Internet. Your signature on this Agreement or use of the High-Speed Internet Service ("Service") indicates that you accept the rates, terms, conditions and policies contained herein and at <http://www.ptd.net/policies>.

1. Customer agrees to abide by the rates, terms, conditions, and policies contained herein and those found in the PenTeleData Acceptable Usage Policy listing and as it may change from time to time. The PTD Acceptable Usage Policy terms are located at <http://www.ptd.net/policies>. Cable modem information and pricing can be found at <http://www.secv.com> or by calling your local SECV office. High-Speed Internet Service is provided for the private, residential and non-commercial use of the Customer. Commercial use of the Service will subject the Customer to commercial terms and pricing.
2. Customer may use a leased or purchased cable modem to access the Internet on one or two computers located in the same residence of the Customer. Customer shall not lease, sublease, or provide Internet access to others using the cable modem. Use of any type of server is strictly prohibited, including but not limited to file transfer protocol servers, mail servers, and web servers.
3. **Additional Charges:** Customer must maintain a current non-delinquent account. A separate cable connection to use the Service on the Customer's computer might be necessary. Customer may incur additional charges including, but not limited to, excess bandwidth charges and the cost of a network interface card.
4. PTD and SECV shall not be liable to Customer for any loss of Service or damage arising from an event that is beyond the control of PTD or SECV. Neither shall PTD or SECV be liable for indirect, special, incidental, exemplary, consequential, or any other form of money damages, including but not limited to, lost profits, or for the loss of data or information of any kind, however caused and arising out of or in connection with the performance of PTD or SECV or the provision of services or performance hereunder whether based in contract, tort, or any other legal theory, and whether or not PTD or SECV has been made aware of the possibility of such damages. In no event shall any liability exceed a refund of amounts actually paid by Customer for the then current year.
5. Customer expressly acknowledges that the bandwidth provided by PTD and SECV is shared. Any quoted bandwidth rating or transfer rate for the Service is a maximum rate and is not guaranteed continuously. PTD and SECV reserve the right to manage the network for "maximum efficiency". Maximum efficiency includes, without limitation: termination of accounts which, in the sole judgment of PTD or SECV, utilize an excessive amount of bandwidth. SECV has instituted monthly excessive bandwidth usage caps for each High-Speed Internet residential account. The monthly bandwidth usages caps vary based on the subscriber's High-Speed Internet tier and are listed below. PTD or SECV will use reasonable efforts to notify customers prior to terminating the Service for excessive bandwidth use.
5M (Up to 5 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 150 GB.
25M (Up to 25 Mbps Download & 2 Mbps Upload) - Total monthly bandwidth cap of 300 GB.
35M (Up to 35 Mbps Download & 3 Mbps Upload) - Total monthly bandwidth cap of 400 GB.
Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload) - Total monthly bandwidth cap of 500 GB.

CUSTOMERS PREVIOUSLY SERVICED BY MAHANAY CITY

- 5M (Up to 5 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 150 GB.**
- 15M (Up to 15 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 200 GB.**
- 30M (Up to 30 Mbps Download & 2 Mbps Upload) - Total monthly bandwidth cap of 350 GB.**
6. Due to the demands of the Internet, the limitations of other networks that comprise the Internet, and the configuration of the Customer's equipment, the maximum speed may only be available on a "burst basis".
7. PTD permits Internet protocol (IP) traffic only. Other protocols are prohibited without prior arrangement.
8. IP traffic sent to customers on ports TCP 25, TCP 80, TCP 443, TCP 445, TCP 1080, TCP 6667-6669, TCP 1433-1434, TCP & UDP 135-139, TCP & UDP 67 are blocked for security and network management reasons to minimize customer's computers from being virus infected through well known vulnerabilities and/or to avoid infected or hostile computers from affecting other user's computers.
9. Customers will receive either 2 dynamic public IP addresses acquirable via DHCP or may receive 2 dynamic private IPs behind Network Address Translation (NAT) via DHCP. Customers that receive NAT'd private IPs will have all inbound ports blocked that are not opened as a result of an outbound request due to the operation of NAT.
10. When connecting to SECV's network with your leased or purchased cable modem, SECV reserves the right to upgrade your firmware on your device to maintain quality of service and compatibility with your cable modem.

11. Customer hereby certifies that he or she is 18 years of age or older and will not use this Service to conduct any illegal activity, including but not limited to, violations of the Communications Decency Act of 1996.
12. Customer hereby indemnifies and will hold PTD, SECV, and its successors and assigns harmless, from any and all copyright, trademark, patent or any other legal liability arising out of the use of the cable modem and this Service.
13. Breach of this Agreement by Customer may result in immediate termination of Service and liability for any costs associated with canceling the Service, including attorney fees and costs.
14. Leased Equipment: You may have been provided with a working cable modem and associated equipment for Internet access use while a Customer in good standing with SECV. This cable modem and associated equipment are the property of SECV and may not be relocated from the Customer's address without the consent of SECV. If Service is terminated or canceled for any reason, you must immediately return the modem and associated equipment to your local SECV office in the same condition as provided (except for normal wear and tear). Failure to return the modem in seven business days will result in the Customer being billed for the leased equipment and related costs.
15. Responsibility for Leased Equipment: Upon installation of a leased cable modem and associated equipment, Customer shall safeguard and take all necessary steps to prevent loss, theft, damage or destruction of the equipment. Customer shall not tamper, alter, deconstruct, reconstruct or in any manner change the condition of the cable modem. A security deposit may be charged for the use of the cable modem and shall be refunded upon termination or cancellation of the Service, minus any unpaid fees or charges.
16. Receipt of Leased Equipment: As the Customer, you are primarily liable for the cable modem and associated equipment upon signing this Agreement. For your convenience, if you are unavailable at the time of scheduled installation, you may appoint any person over the age of 18 to accept the modem and associated equipment on your behalf. This will not relieve you of responsibility for the modem and associated equipment. Therefore, it is important that you select someone trustworthy to be at the installation appointment.
17. Purchased Equipment: You may also choose to purchase a cable modem from SECV or at a retail outlet. However, before purchasing a cable modem at a retail outlet you should call the local SECV office to obtain important technical information regarding cable modem requirements. SECV cannot guarantee that all equipment purchased from a retail outlet will be compatible with SECV system requirements.
18. Customer shall use reasonable efforts to minimize unnecessary network traffic that could interfere with the use of the Internet by other users.
19. Customer is solely responsible for limiting access to objectionable information or programming, which may be on the Internet. PTD and SECV take no responsibility or accept any liability for unauthorized viewing by minors or any other unauthorized persons.
20. Customer service is available Monday through Friday, 8:30am - 8pm by calling your local SECV office.
21. **CUSTOMER EXPRESSLY AGREES THAT USE OF THE SERVICE IS AT THEIR SOLE RISK. SECV, PTD, ANY LICENSORS, EMPLOYEES OR AGENTS DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR FREE; NOR DO PTD, SECV, THEIR AGENTS, AND EMPLOYEES MAKE ANY WARRANTY AS TO THE RESULTS OBTAINED FROM USE OF THE SERVICE. THE SERVICE IS PROVIDED ON AN "AS IS" BASIS WITHOUT EXPRESS OR IMPLIED WARRANTIES OF ANY KIND. SPECIFICALLY THERE IS NO EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR THE SERVICES TO BE PROVIDED HEREUNDER. PTD, SECV, ITS EMPLOYEES, AFFILIATES, INDEPENDENT CONTRACTORS, SUBCONTRACTORS AND ASSIGNS SHALL NOT BE RESPONSIBLE FOR LOST, STOLEN, OR DAMAGED EQUIPMENT INCLUDING WITHOUT LIMITATION, PTD, AND SECV SHALL NOT BE HELD LIABLE FOR LOSS OF ANY SOFTWARE, HARDWARE OR DATA, IN WHATEVER FORM STORED ON ANY COMPUTER EQUIPMENT CONNECTED TO A CABLE MODEM OR ASSOCIATED EQUIPMENT. THE CUSTOMER ACCEPTS RESPONSIBILITY TO BACK UP STORED DATA, AND SOFTWARE PRIOR TO THE INSTALLATION OF THE CABLE MODEM AND ASSOCIATED EQUIPMENT.**
22. This Agreement and all matters related hereto shall be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania applicable to an agreement made and performed in Pennsylvania. Any cause of action by a Customer with respect to the Service must be instituted within one year after the claim or cause of action has arisen.

By signing below I have read this Agreement, agreed to be legally bound by it and certify that I am at least 18 years of age.

Signature (Customer)

Last 4 digits of SSN or Driver's License #

Print Name



("SECV" refers to Service Electric Cablevision, Inc.)

RESIDENTIAL APPLICATION

For SECV Office Use Only -

System:

Account #:

USER INFORMATION (Please fill out completely to avoid processing delays)

Name: _____ Date: _____

Install Address: _____

City: _____ State: _____ Zip: _____

Telephone (Home): () _____

Authorization Code: _____ (Last 4 digits of SSN or Driver's License #)

COMPUTER INFORMATION

I am currently a dial-up customer:

☐ Yes ☐ No

SECV Modem:

☐ Purchase

☐ Rent/Lease

☐ Cust. Provided Modem: _____

Model and MAC #

High-Speed Internet:

☐ 5M (Up to 5 Mbps Download & 1 Mbps Upload)

☐ 25M (Up to 25 Mbps Download & 2 Mbps Upload)

☐ 35M (Up to 35 Mbps Download & 3 Mbps Upload)

☐ Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload)

High-Speed Internet for CUSTOMERS

☐ 5M (Up to 5 Mbps Download & 1 Mbps Upload)

☐ 15M (Up to 15 Mbps Download & 1 Mbps Upload)

PREVIOUSLY SERVICED BY MAHANAOY CITY:

☐ 30M (Up to 30 Mbps Download & 2 Mbps Upload)

USER EMAIL INFORMATION

Please list current email address: _____

Your email address will resemble: email name @ptd.net. Five (5) email addresses are included as part of your monthly fee.

PLEASE NOTE: Passwords must be 7-29 characters, and contain 1 numeric or special character (specials are defined as (!@#\$%^&*()_-=+~<>?;:,.). Email addresses must be 4-20 characters and start with a letter (a-z and cannot include special characters).

Requested Primary Email Address: _____ @ptd.net

Email Password: _____

Alternate Primary Email Address: _____ @ptd.net

Requested Second Email Address: _____ @ptd.net

Email Password: _____

Alternate Second Email Address: _____ @ptd.net

Requested Third Email Address: _____ @ptd.net

Email Password: _____

Alternate Third Email Address: _____ @ptd.net

It is the responsibility of the customer to cancel any existing dial-up accounts by calling PTD at 1-800-804-5783. Please do not cancel until the cable modem installation has been completed.

The undersigned hereby requests that SECV furnish High-Speed Internet Service ("Service") at the above residence using a modem connected to my personal computer and SECV's cable television facilities. In conjunction with the delivery and use of the Service, I agree to the following terms and conditions (i) pay all fees on a timely basis; and (ii) abide by the terms and conditions described in the High-Speed Residential Internet Service Agreement. **I CERTIFY THAT I AM AT LEAST 18 YEARS OF AGE.**

Signature: _____ Date: _____ Salesperson: _____

ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE

White - SECV Copy

Yellow - Customer Copy



High-Speed Residential Internet Service Agreement

This is an Agreement between you, the "Customer", Service Electric Cablevision, Inc. ("SECV") and PenTeleData LPI ("PTD") for high-speed non-commercial access to the Internet. Your signature on this Agreement or use of the High-Speed Internet Service ("Service") indicates that you accept the rates, terms, conditions and policies contained herein and at <http://www.ptd.net/policies>.

1. Customer agrees to abide by the rates, terms, conditions, and policies contained herein and those found in the PenTeleData Acceptable Usage Policy listing and as it may change from time to time. The PTD Acceptable Usage Policy terms are located at <http://www.ptd.net/policies>. Cable modem information and pricing can be found at <http://www.secv.com> or by calling your local SECV office. High-Speed Internet Service is provided for the private, residential and non-commercial use of the Customer. Commercial use of the Service will subject the Customer to commercial terms and pricing.
2. Customer may use a leased or purchased cable modem to access the Internet on one or two computers located in the same residence of the Customer. Customer shall not lease, sublease, or provide Internet access to others using the cable modem. Use of any type of server is strictly prohibited, including but not limited to file transfer protocol servers, mail servers, and web servers.
3. Additional Charges: Customer must maintain a current non-delinquent account. A separate cable connection to use the Service on the Customer's computer might be necessary. Customer may incur additional charges including, but not limited to, excess bandwidth charges and the cost of a network interface card.
4. PTD and SECV shall not be liable to Customer for any loss of Service or damage arising from an event that is beyond the control of PTD or SECV. Neither shall PTD or SECV be liable for indirect, special, incidental, exemplary, consequential, or any other form of money damages, including but not limited to, lost profits, or for the loss of data or information of any kind, however caused and arising out of or in connection with the performance of PTD or SECV or the provision of services or performance hereunder whether based in contract, tort, or any other legal theory, and whether or not PTD or SECV has been made aware of the possibility of such damages. In no event shall any liability exceed a refund of amounts actually paid by Customer for the then current year.
5. Customer expressly acknowledges that the bandwidth provided by PTD and SECV is shared. Any quoted bandwidth rating or transfer rate for the Service is a maximum rate and is not guaranteed continuously. PTD and SECV reserve the right to manage the network for "maximum efficiency". Maximum efficiency includes, without limitation: termination of accounts which, in the sole judgment of PTD or SECV, utilize an excessive amount of bandwidth. SECV has instituted monthly excessive bandwidth usage caps for each High-Speed Internet residential account. The monthly bandwidth usages caps vary based on the subscriber's High-Speed Internet tier and are listed below. PTD or SECV will use reasonable efforts to notify customers prior to terminating the Service for excessive bandwidth use.

5M (Up to 5 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 150 GB.

25M (Up to 25 Mbps Download & 2 Mbps Upload) - Total monthly bandwidth cap of 300 GB.

35M (Up to 35 Mbps Download & 3 Mbps Upload) - Total monthly bandwidth cap of 400 GB.

Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload) - Total monthly bandwidth cap of 500 GB.

CUSTOMERS PREVIOUSLY SERVICED BY DANVILLE

5M (Up to 5 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 150 GB.

15M (Up to 15 Mbps Download & 1 Mbps Upload) - Total monthly bandwidth cap of 200 GB.

30M (Up to 30 Mbps Download & 2 Mbps Upload) - Total monthly bandwidth cap of 350 GB.

6. Due to the demands of the Internet, the limitations of other networks that comprise the Internet, and the configuration of the Customer's equipment, the maximum speed may only be available on a "burst basis".
7. PTD permits Internet protocol (IP) traffic only. Other protocols are prohibited without prior arrangement.
8. IP traffic sent to customers on ports TCP 25, TCP 80, TCP 443, TCP 445, TCP 1080, TCP 6667-6669, TCP 1433-1434, TCP & UDP 135-139, TCP & UDP 67 are blocked for security and network management reasons to minimize customer's computers from being virus infected through well known vulnerabilities and/or to avoid infected or hostile computers from affecting other user's computers.

9. Customers will receive either 2 dynamic public IP addresses acquirable via DHCP or may receive 2 dynamic private IPs behind Network Address Translation (NAT) via DHCP. Customers that receive NAT'd private IPs will have all inbound ports blocked that are not opened as a result of an outbound request due to the operation of NAT.
10. When connecting to SECV's network with your leased or purchased cable modem, SECV reserves the right to upgrade your firmware on your device to maintain quality of service and compatibility with your cable modem.
11. Customer hereby certifies that he or she is 18 years of age or older and will not use this Service to conduct any illegal activity, including but not limited to, violations of the Communications Decency Act of 1996.
12. Customer hereby indemnifies and will hold PTD, SECV, and its successors and assigns harmless, from any and all copyright, trademark, patent or any other legal liability arising out of the use of the cable modem and this Service.
13. Breach of this Agreement by Customer may result in immediate termination of Service and liability for any costs associated with canceling the Service, including attorney fees and costs.
14. Leased Equipment: You may have been provided with a working cable modem and associated equipment for Internet access use while a Customer in good standing with SECV. This cable modem and associated equipment are the property of SECV and may not be relocated from the Customer's address without the consent of SECV. If Service is terminated or canceled for any reason, you must immediately return the modem and associated equipment to your local SECV office in the same condition as provided(except for normal wear and tear). Failure to return the modem in seven business days will result in the Customer being billed for the leased equipment and related costs.
15. Responsibility for Leased Equipment: Upon installation of a leased cable modem and associated equipment, Customer shall safeguard and take all necessary steps to prevent loss, theft, damage or destruction of the equipment. Customer shall not tamper, alter, deconstruct, reconstruct or in any manner change the condition of the cable modem. A security deposit may be charged for the use of the cable modem and shall be refunded upon termination or cancellation of the Service, minus any unpaid fees or charges.
16. Receipt of Leased Equipment: As the Customer, you are primarily liable for the cable modem and associated equipment upon signing this Agreement. For your convenience, if you are unavailable at the time of scheduled installation, you may appoint any person over the age of 18 to accept the modem and associated equipment on your behalf. This will not relieve you of responsibility for the modem and associated equipment. Therefore, it is important that you select someone trustworthy to be at the installation appointment.
17. Purchased Equipment: You may also choose to purchase a cable modem from SECV or at a retail outlet. However, before purchasing a cable modem at a retail outlet you should call the local SECV office to obtain important technical information regarding cable modem requirements. SECV cannot guarantee that all equipment purchased from a retail outlet will be compatible with SECV system requirements.
18. Customer shall use reasonable efforts to minimize unnecessary network traffic that could interfere with the use of the Internet by other users.
19. Customer is solely responsible for limiting access to objectionable information or programming, which may be on the Internet. PTD and SECV take no responsibility or accept any liability for unauthorized viewing by minors or any other unauthorized persons.
20. Customer service is available Monday through Friday, 8:30am - 8pm by calling your local SECV office.
21. **CUSTOMER EXPRESSLY AGREES THAT USE OF THE SERVICE IS AT THEIR SOLE RISK. SECV, PTD, ANY LICENSORS, EMPLOYEES OR AGENTS DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR FREE; NOR DO PTD, SECV, THEIR AGENTS, AND EMPLOYEES MAKE ANY WARRANTY AS TO THE RESULTS OBTAINED FROM USE OF THE SERVICE. THE SERVICE IS PROVIDED ON AN "AS IS" BASIS WITHOUT EXPRESS OR IMPLIED WARRANTIES OF ANY KIND. SPECIFICALLY THERE IS NO EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR THE SERVICES TO BE PROVIDED HEREUNDER. PTD, SECV, ITS EMPLOYEES, AFFILIATES, INDEPENDENT CONTRACTORS, SUBCONTRACTORS AND ASSIGNS SHALL NOT BE RESPONSIBLE FOR LOST, STOLEN, OR DAMAGED EQUIPMENT INCLUDING WITHOUT LIMITATION, PTD, AND SECV SHALL NOT BE HELD LIABLE FOR LOSS OF ANY SOFTWARE, HARDWARE OR DATA, IN WHATEVER FORM STORED ON ANY COMPUTER EQUIPMENT CONNECTED TO A CABLE MODEM OR ASSOCIATED EQUIPMENT. THE CUSTOMER ACCEPTS RESPONSIBILITY TO BACK UP STORED DATA, AND SOFTWARE PRIOR TO THE INSTALLATION OF THE CABLE MODEM AND ASSOCIATED EQUIPMENT.**
22. This Agreement and all matters related hereto shall be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania applicable to an agreement made and performed in Pennsylvania. Any cause of action by a Customer with respect to the Service must be instituted within one year after the claim or cause of action has arisen.

By signing below I have read this Agreement, agreed to be legally bound by it and certify that I am at least 18 years of age.

Signature (Customer)

Last 4 digits of SSN or Driver's License #

Print Name



("SECV" refers to Service Electric Cablevision, Inc.)

RESIDENTIAL APPLICATION

For SECV Office Use Only -

System:

Account #:

USER INFORMATION (Please fill out completely to avoid processing delays)

Name: _____ Date: _____

Install Address: _____

City: _____ State: _____ Zip: _____

Telephone (Home): () _____

Authorization Code: _____ (Last 4 digits of SSN or Driver's License #)

COMPUTER INFORMATION

I am currently a dial-up customer:

☐ Yes ☐ No

SECV Modem:

☐ Purchase

☐ Rent/Lease

☐ Cust. Provided Modem: _____

Model and MAC #

High-Speed Internet:

☐ 5M (Up to 5 Mbps Download & 1 Mbps Upload)

☐ 25M (Up to 25 Mbps Download & 2 Mbps Upload)

☐ 35M (Up to 35 Mbps Download & 3 Mbps Upload)

☐ Wideband 100 (Up to 100 Mbps Download & 5 Mbps Upload)

High-Speed Internet for CUSTOMERS

☐ 5M (Up to 5 Mbps Download & 1 Mbps Upload)

☐ 15M (Up to 15 Mbps Download & 1 Mbps Upload)

PREVIOUSLY SERVICED BY DANVILLE:

☐ 30M (Up to 30 Mbps Download & 2 Mbps Upload)

USER EMAIL INFORMATION

Please list current email address: _____

Your email address will resemble: email name @ptd.net. Five (5) email addresses are included as part of your monthly fee.

PLEASE NOTE: Passwords must be 7-29 characters, and contain 1 numeric or special character (specials are defined as (!@#\$%^&*())_-=+~<>?;,:.). Email addresses must be 4-20 characters and start with a letter (a-z and cannot include special characters).

Requested Primary Email Address: _____ @ptd.net

Email Password: _____

Alternate Primary Email Address: _____ @ptd.net

Requested Second Email Address: _____ @ptd.net

Email Password: _____

Alternate Second Email Address: _____ @ptd.net

Requested Third Email Address: _____ @ptd.net

Email Password: _____

Alternate Third Email Address: _____ @ptd.net

It is the responsibility of the customer to cancel any existing dial-up accounts by calling PTD at 1-800-804-5783. Please do not cancel until the cable modem installation has been completed.

The undersigned hereby requests that SECV furnish High-Speed Internet Service ("Service") at the above residence using a modem connected to my personal computer and SECV's cable television facilities. In conjunction with the delivery and use of the Service, I agree to the following terms and conditions (i) pay all fees on a timely basis; and (ii) abide by the terms and conditions described in the High-Speed Residential Internet Service Agreement. **I CERTIFY THAT I AM AT LEAST 18 YEARS OF AGE.**

Signature: _____ Date: _____ Salesperson: _____

ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE

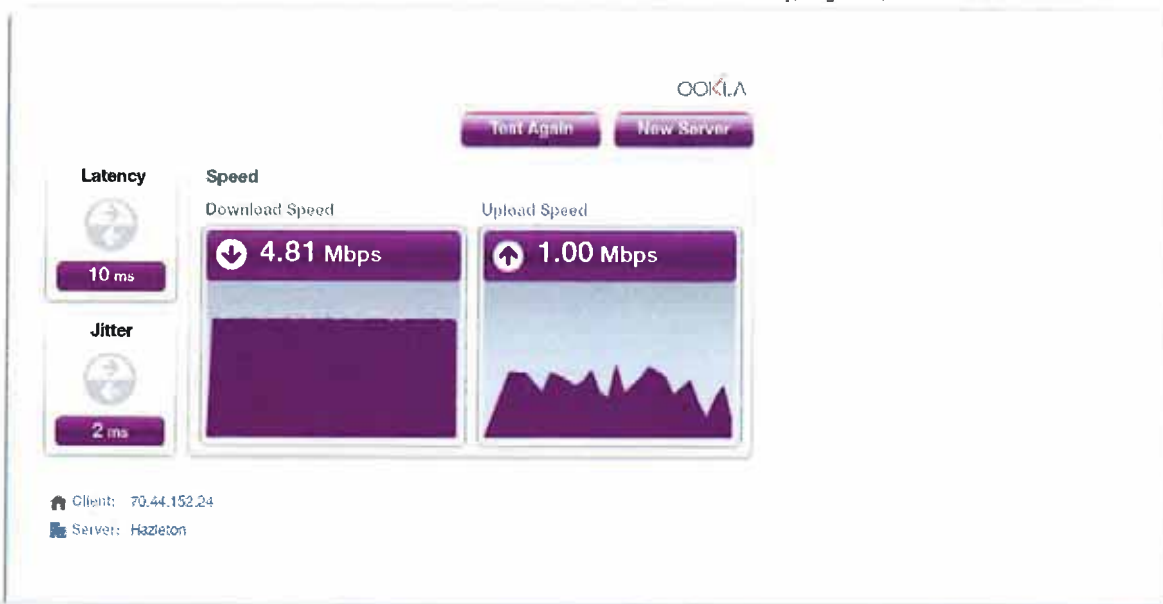
White - SECV Copy

Yellow - Customer Copy

High Speed Internet Testing: 5 Mbps/ 1 Mbps



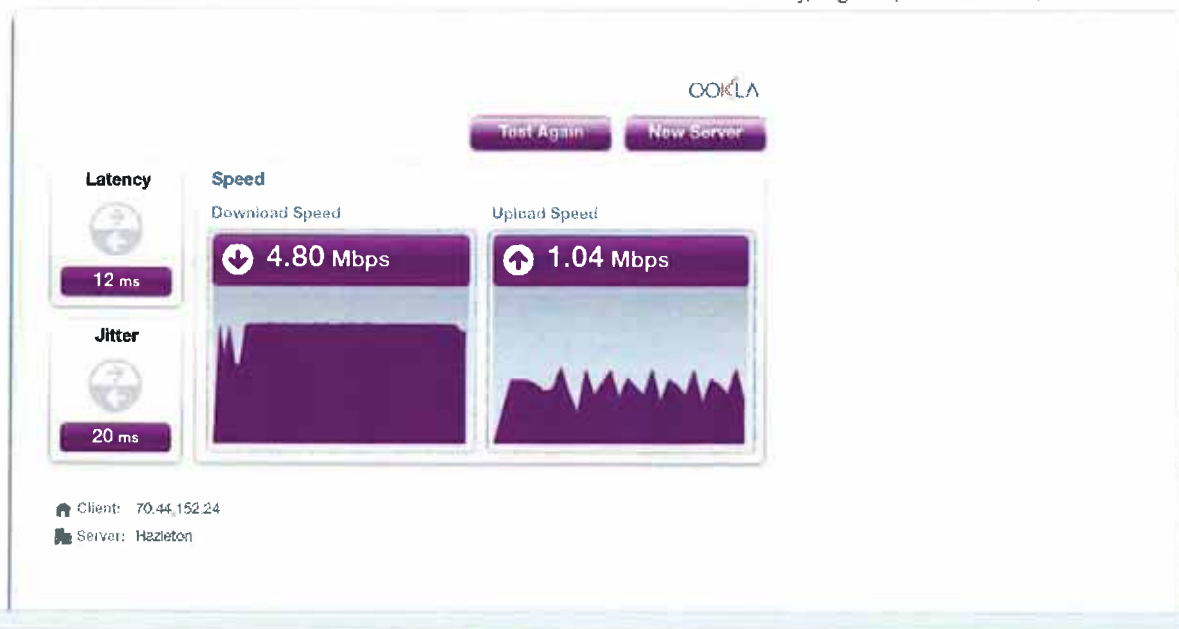
Last Result:
Download Speed: **4808 kbps** (601 KB/sec transfer rate)
Upload Speed: **1002 kbps** (125.3 KB/sec transfer rate)
Latency: **10 ms**
Jitter: **2 ms**
Wednesday, August 13, 2014 8:31:27 PM



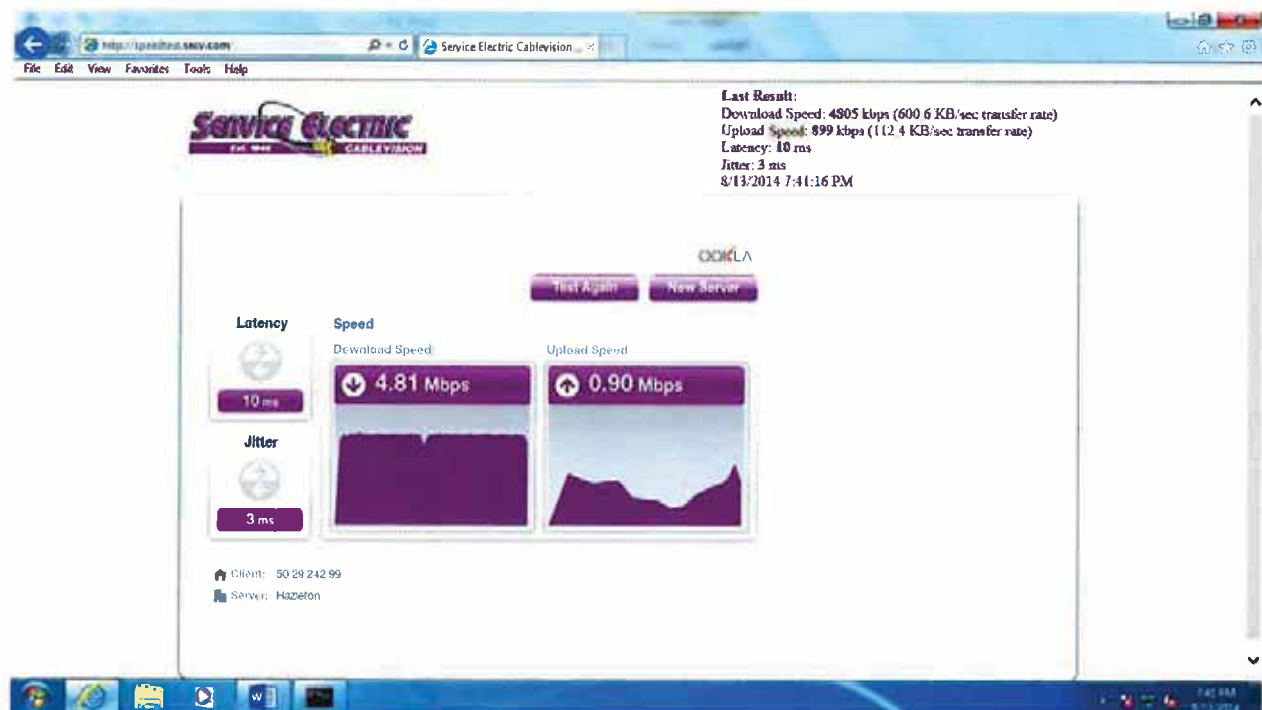
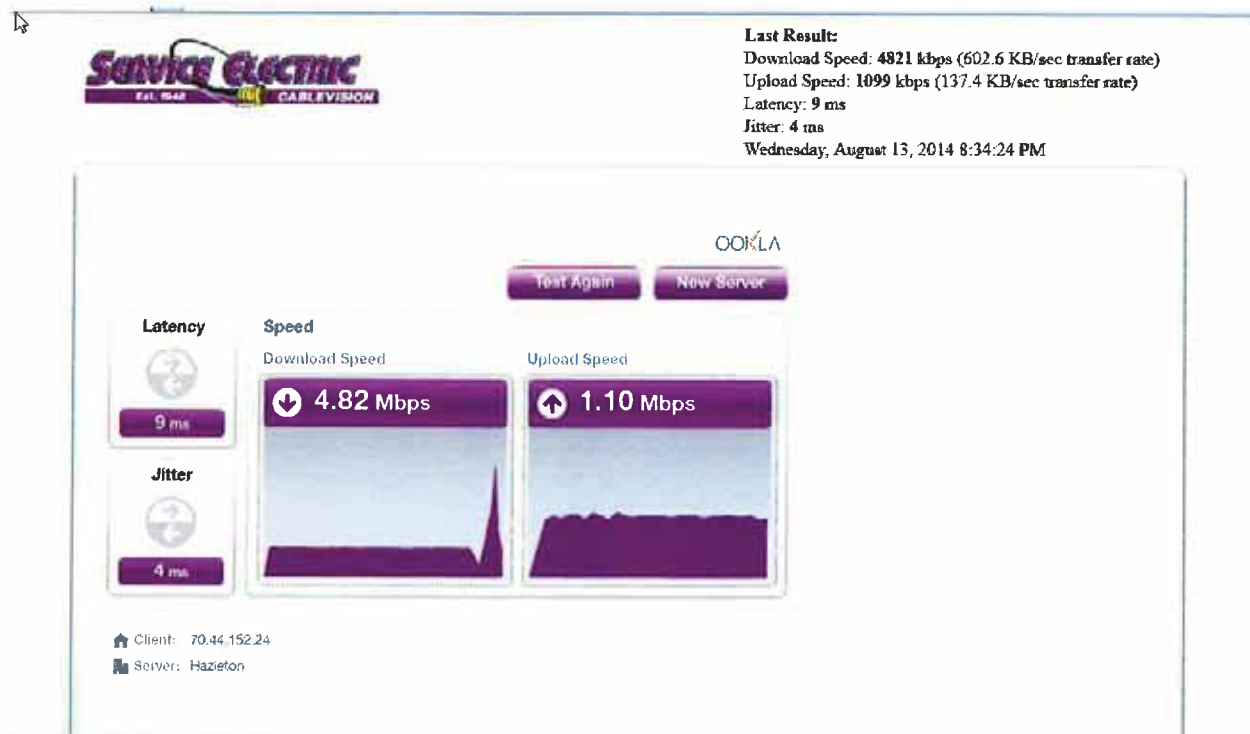
speedtest.net



Last Result:
Download Speed: **4798 kbps** (599.8 KB/sec transfer rate)
Upload Speed: **1037 kbps** (129.6 KB/sec transfer rate)
Latency: **12 ms**
Jitter: **20 ms**
Wednesday, August 13, 2014 8:14:10 PM



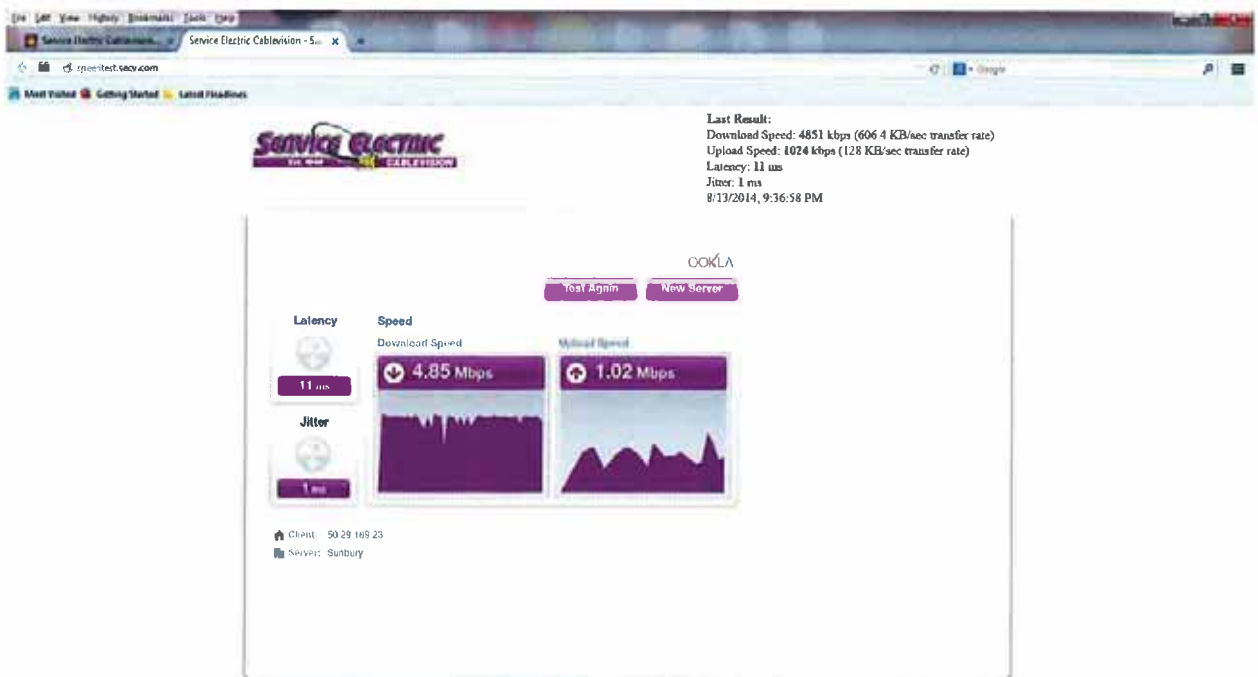
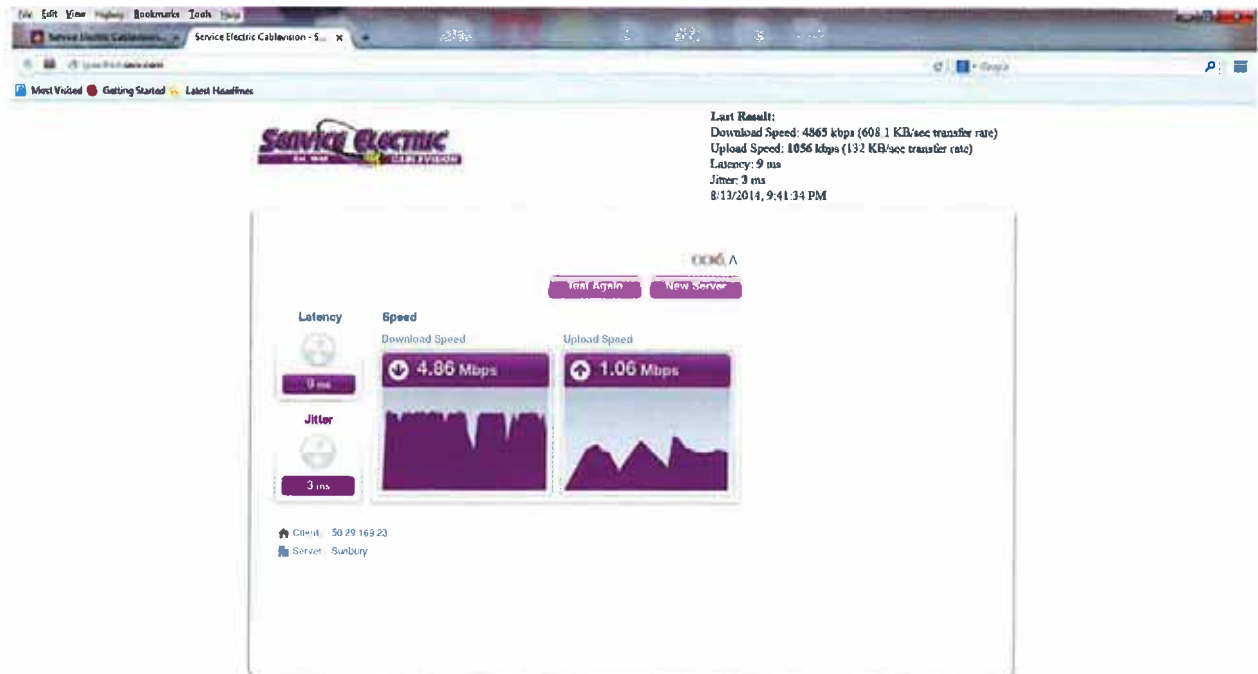
High Speed Internet Testing: 5 Mbps/ 1 Mbps



High Speed Internet Testing: 5 Mbps/ 1 Mbps



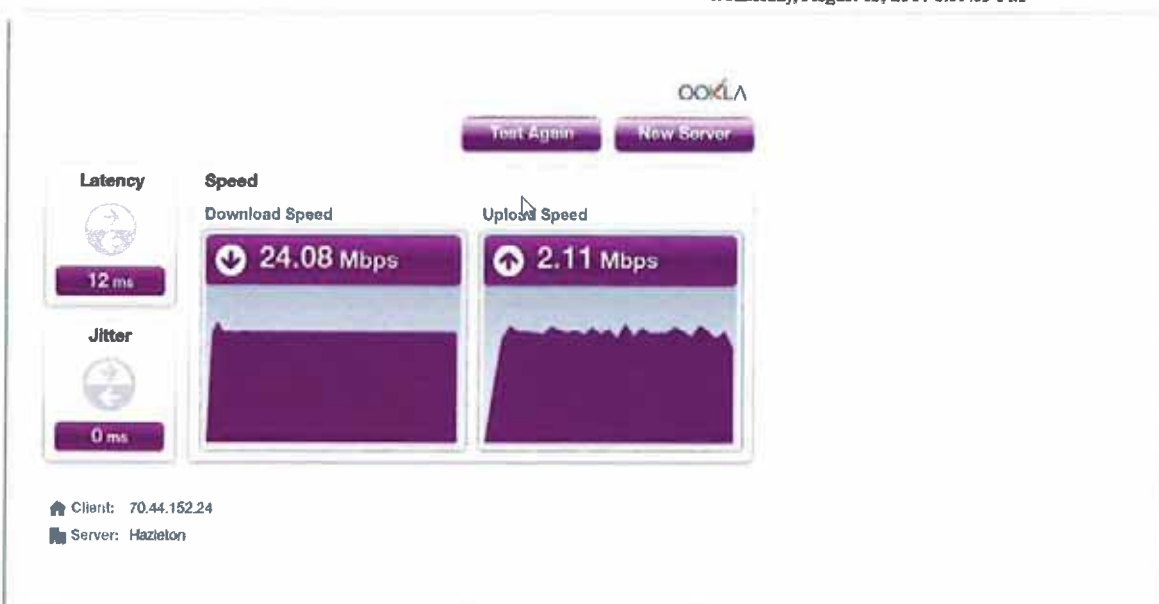
High Speed Internet Testing: 5 Mbps/ 1 Mbps



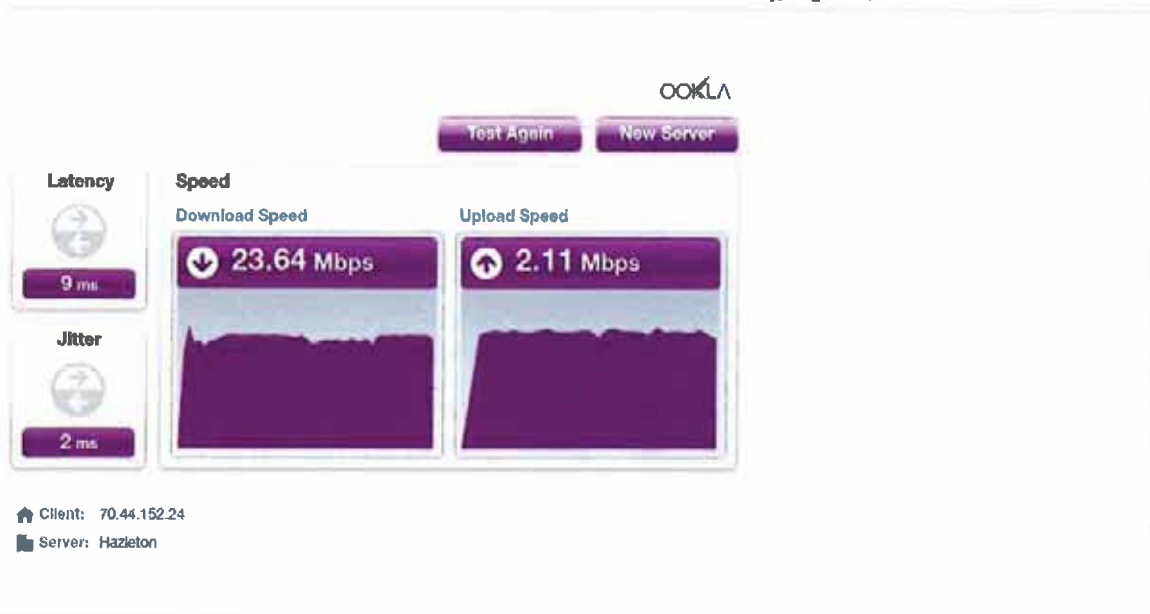
High Speed Internet Testing: 25 Mbps/ 2 Mbps



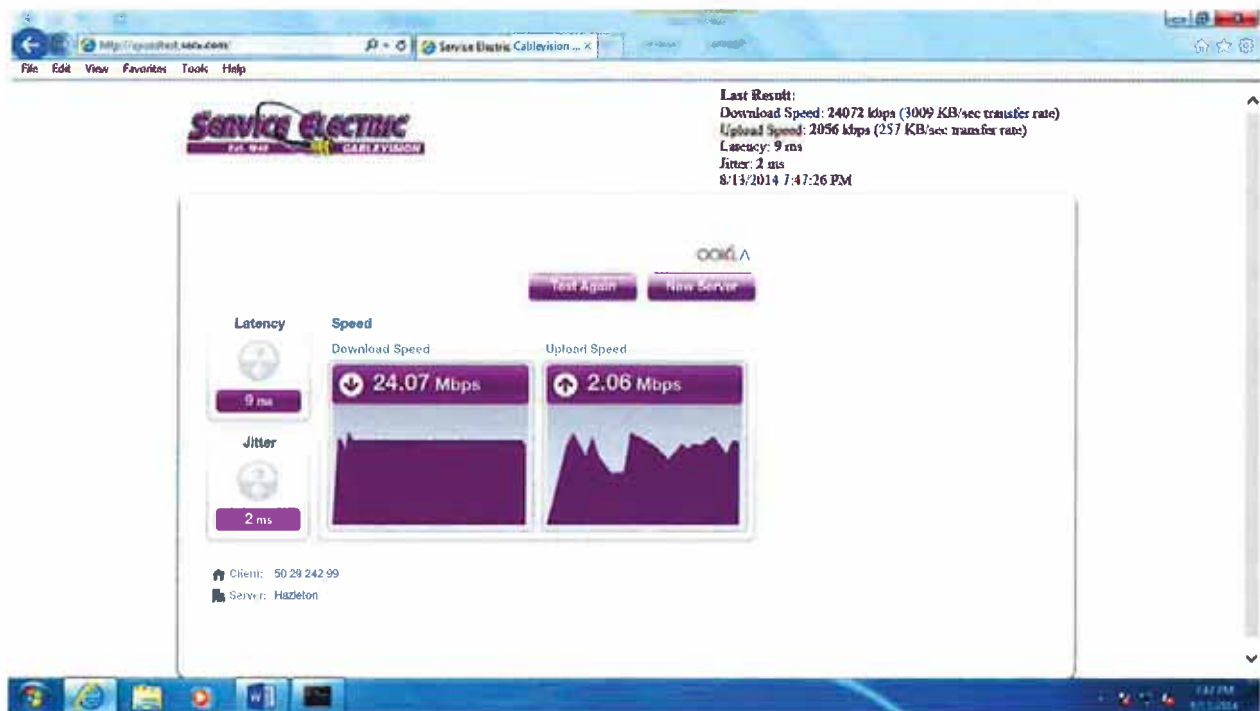
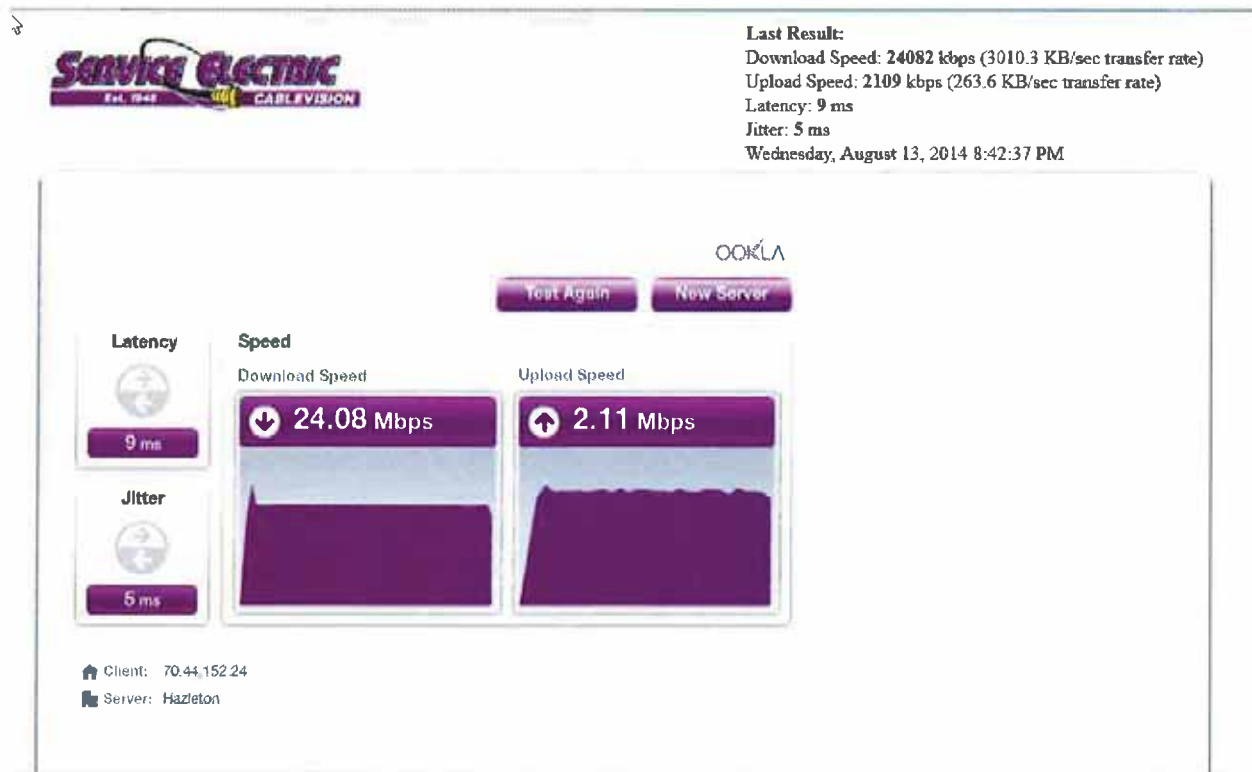
Last Result:
Download Speed: 24083 kbps (3010.4 KB/sec transfer rate)
Upload Speed: 2112 kbps (264 KB/sec transfer rate)
Latency: 12 ms
Jitter: 0 ms
Wednesday, August 13, 2014 8:39:09 PM



Last Result:
Download Speed: 23641 kbps (2955.1 KB/sec transfer rate)
Upload Speed: 2110 kbps (263.8 KB/sec transfer rate)
Latency: 9 ms
Jitter: 2 ms
Wednesday, August 13, 2014 8:41:09 PM



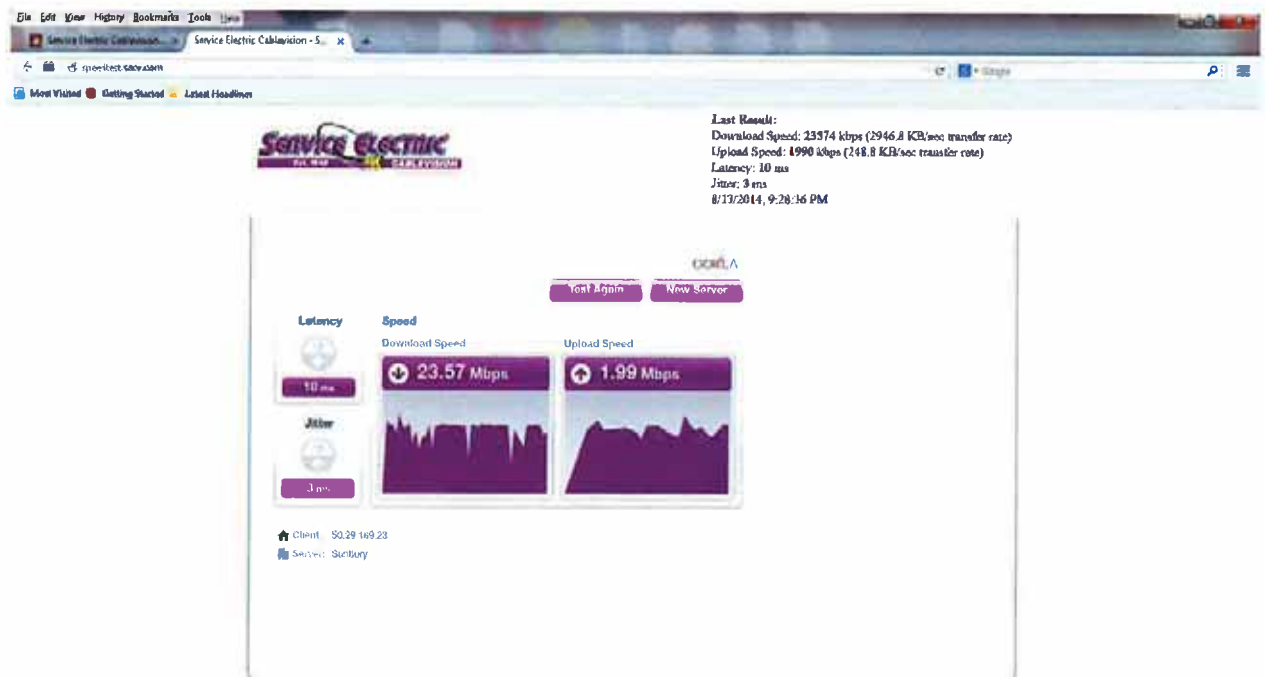
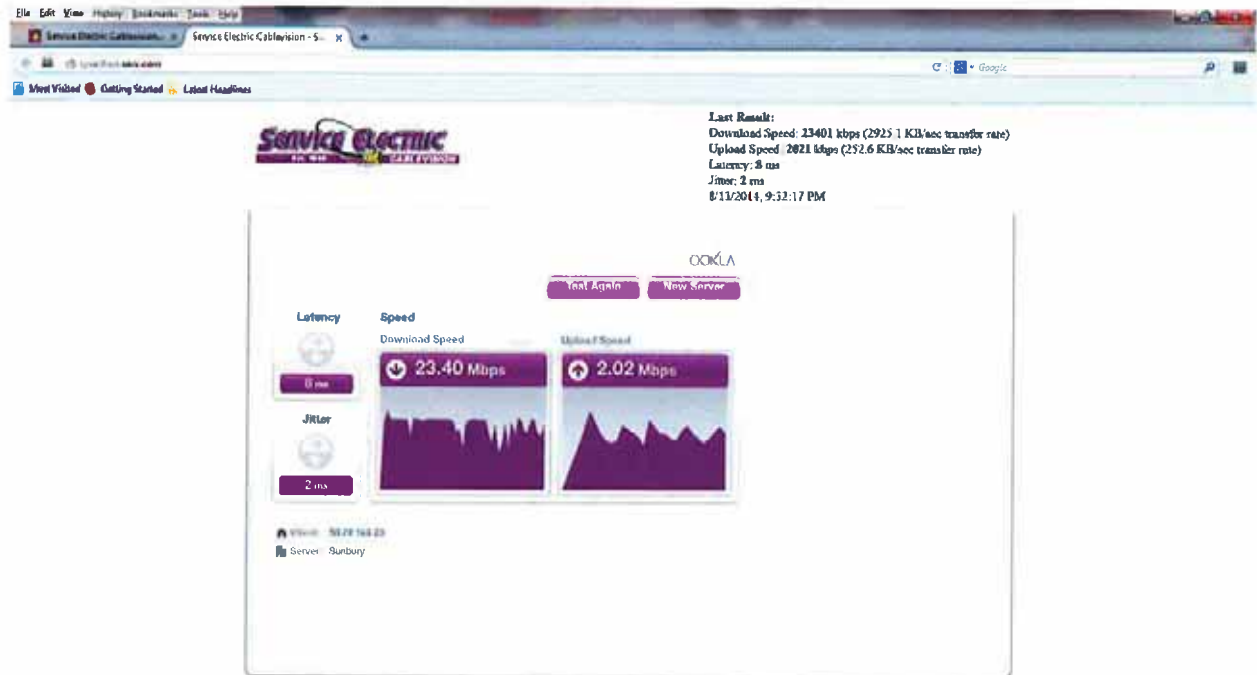
High Speed Internet Testing: 25 Mbps/ 2 Mbps



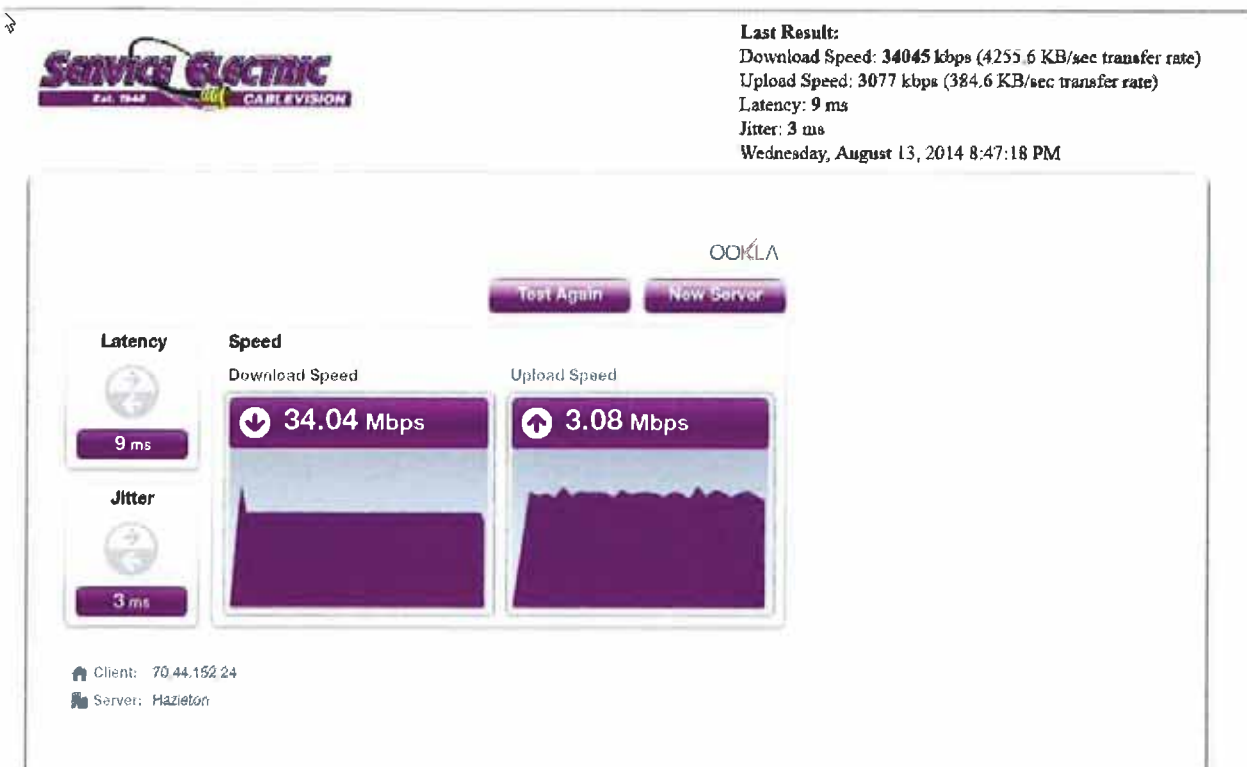
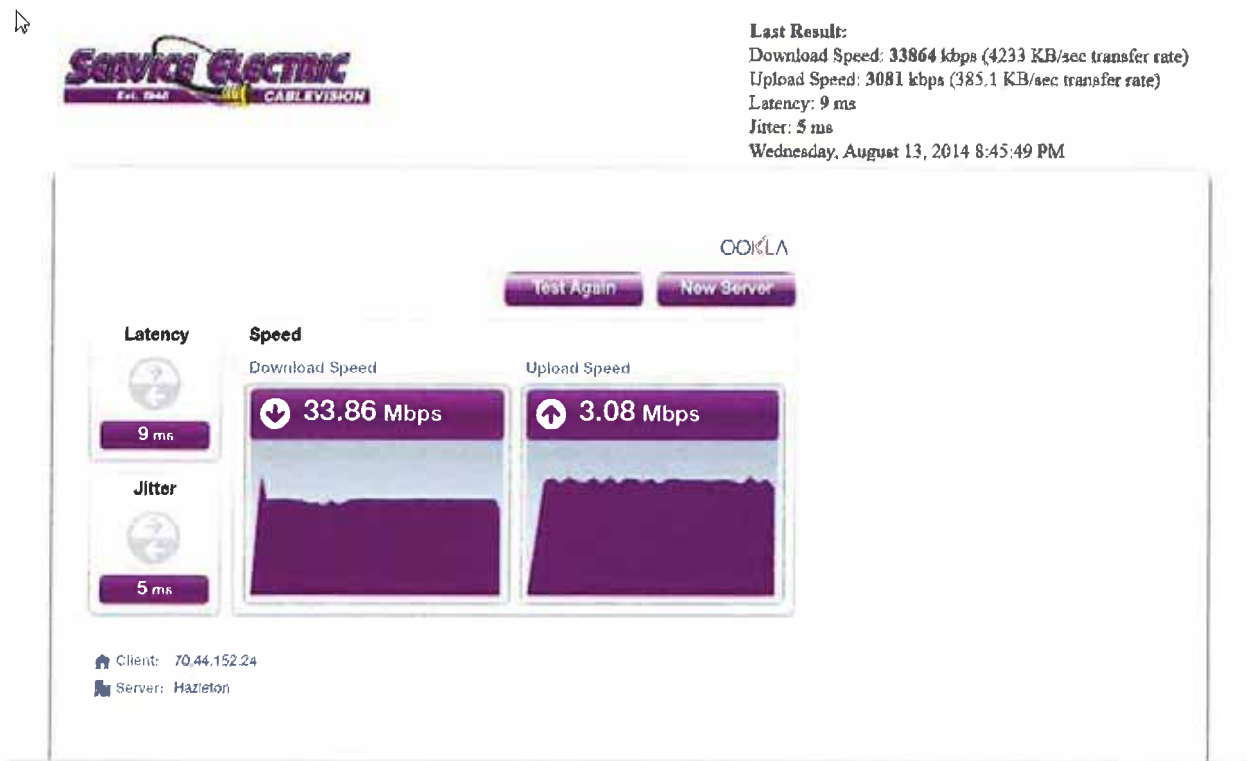
High Speed Internet Testing: 25 Mbps/ 2 Mbps



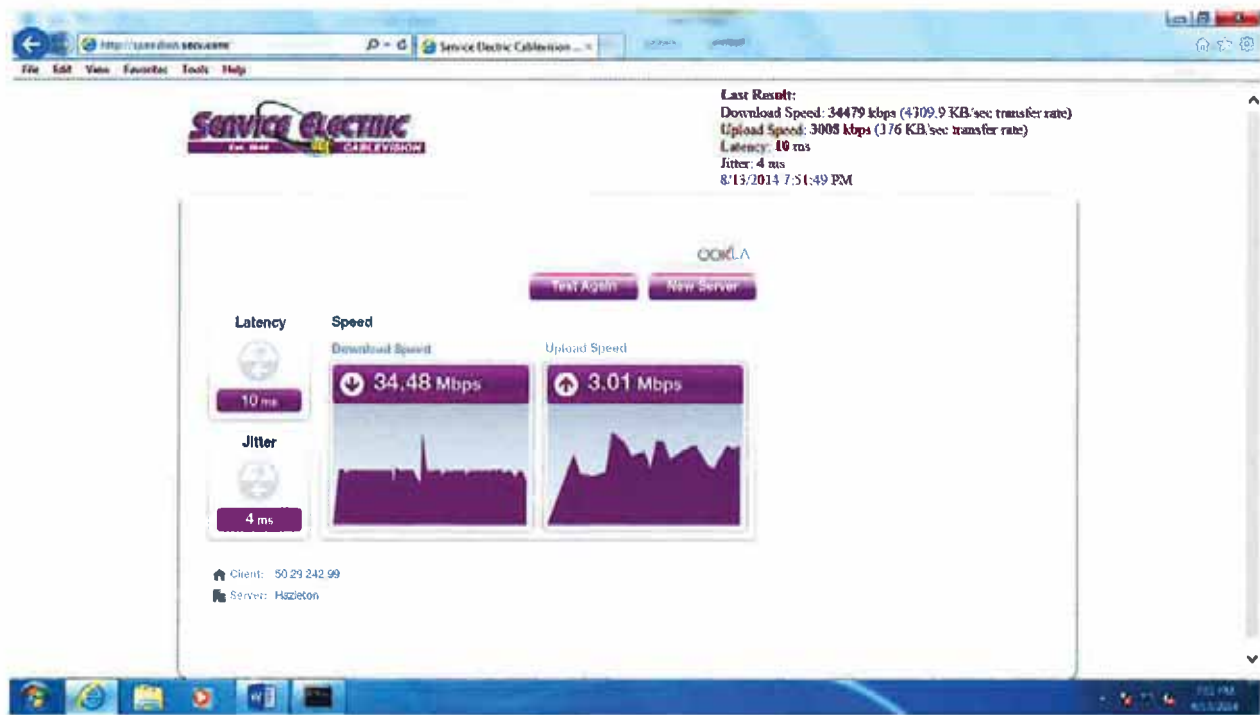
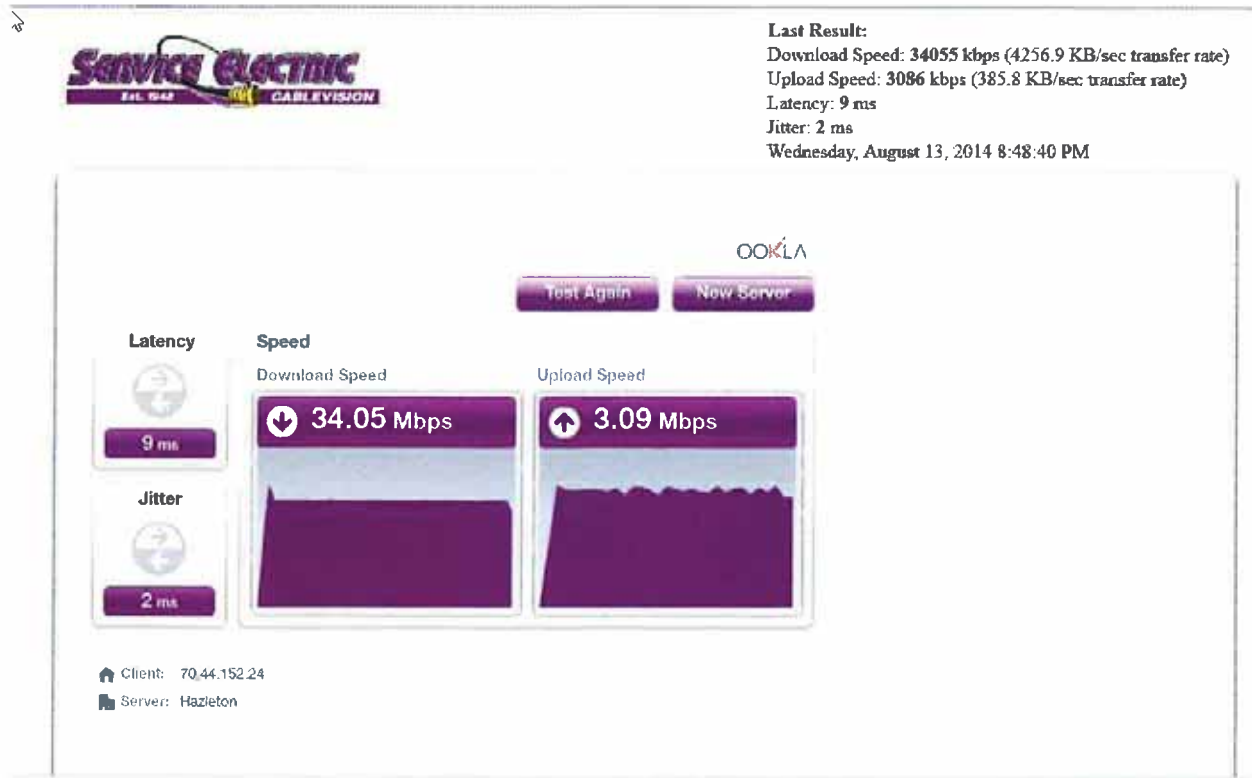
High Speed Internet Testing: 25 Mbps/ 2 Mbps



High Speed Internet Testing: 35 Mbps/ 3 Mbps



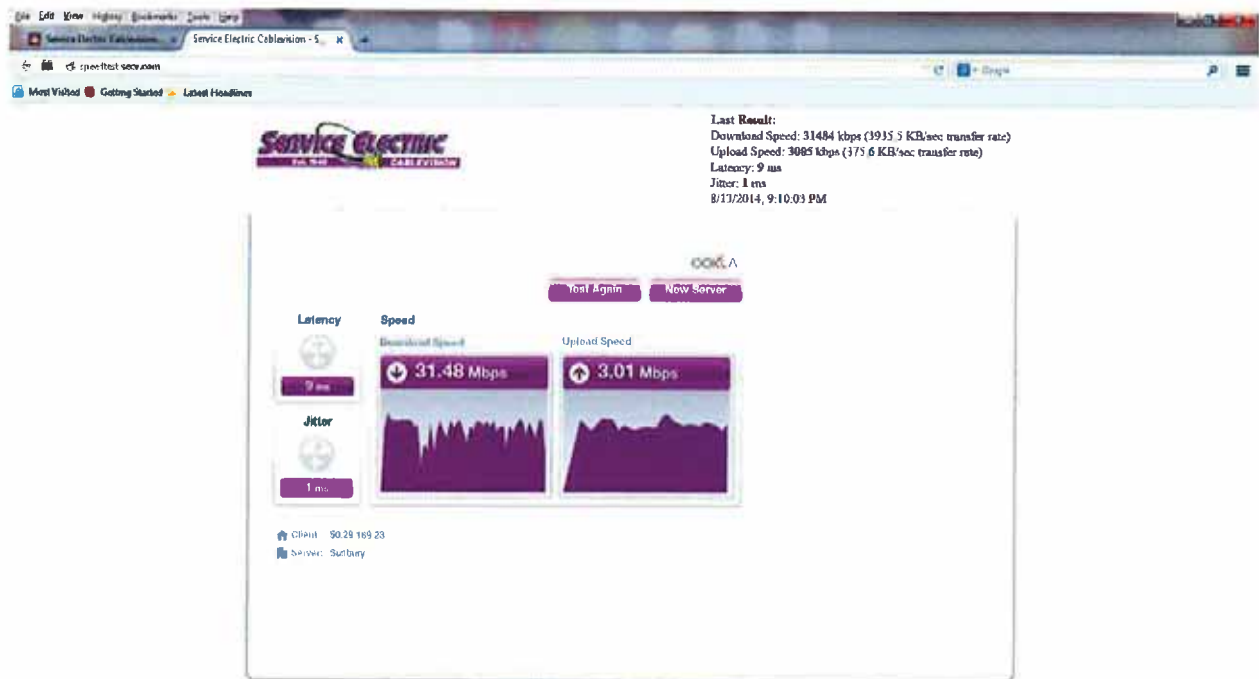
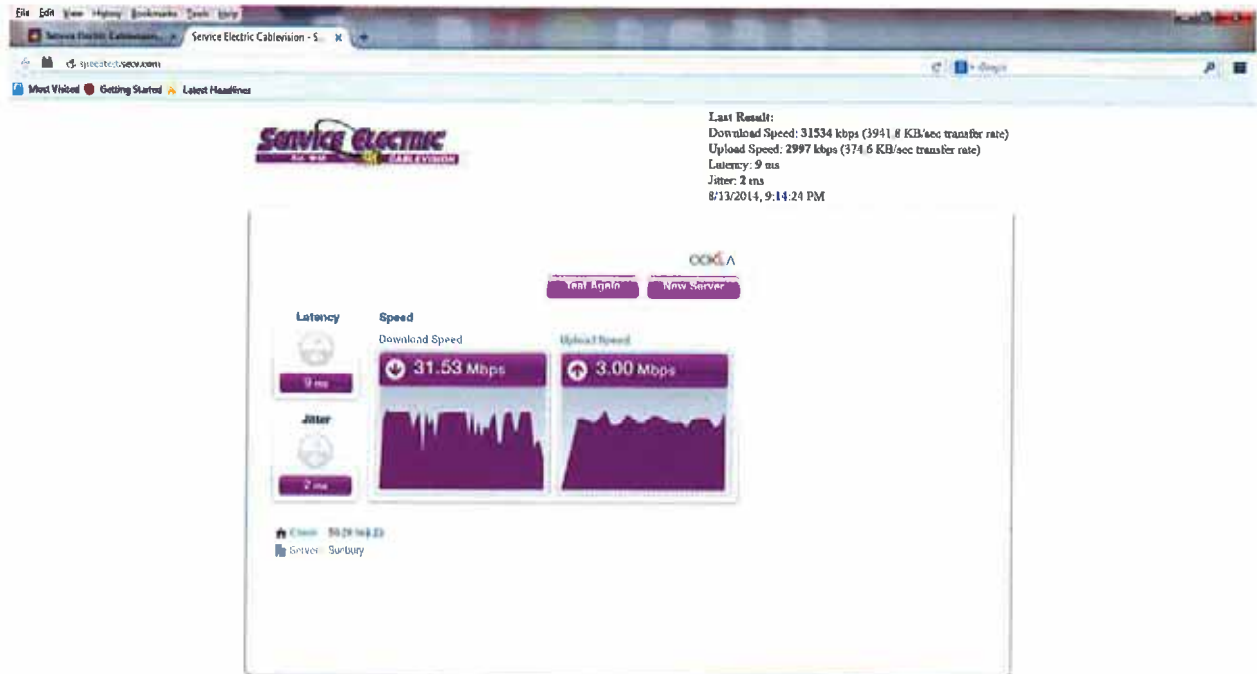
High Speed Internet Testing: 35 Mbps/ 3 Mbps



High Speed Internet Testing: 35 Mbps/ 3 Mbps



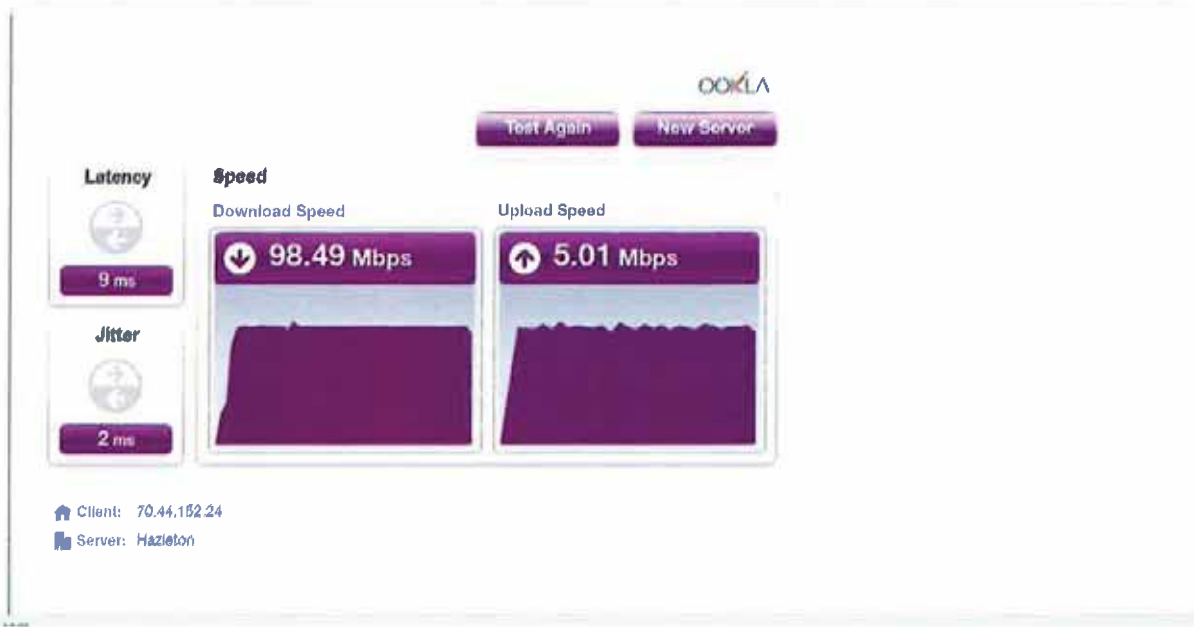
High Speed Internet Testing: 35 Mbps/ 3 Mbps



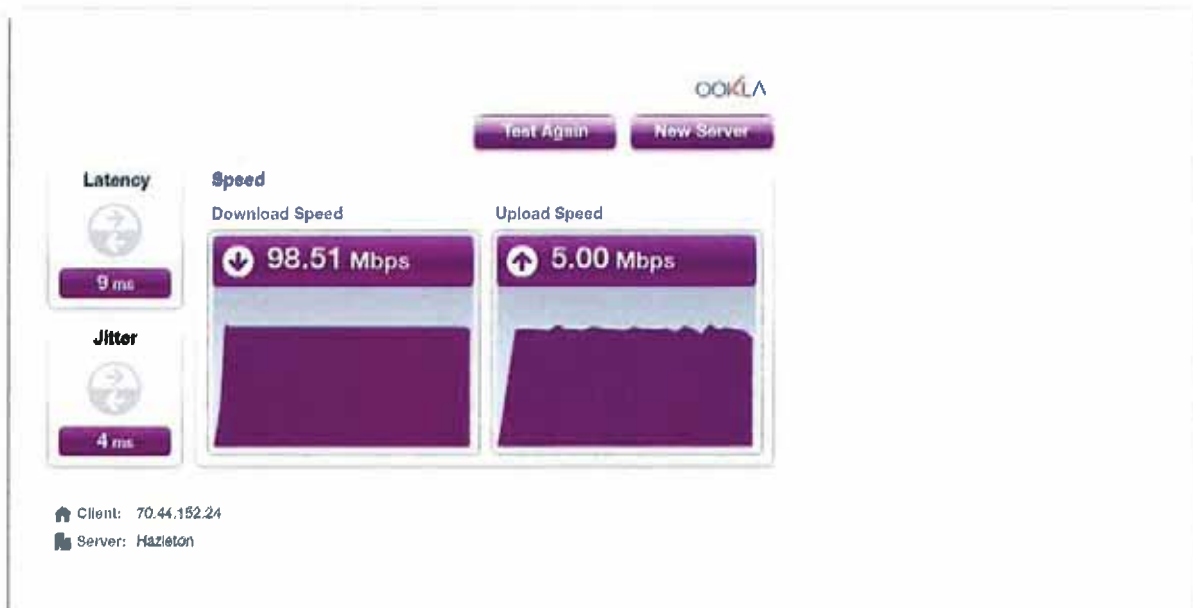
High Speed Internet Testing: 100 Mbps X 5 Mbps



Last Result:
Download Speed: 98493 kbps (12311.6 KB/sec transfer rate)
Upload Speed: 5009 kbps (626.1 KB/sec transfer rate)
Latency: 9 ms
Jitter: 2 ms
Wednesday, August 13, 2014 8:51:33 PM



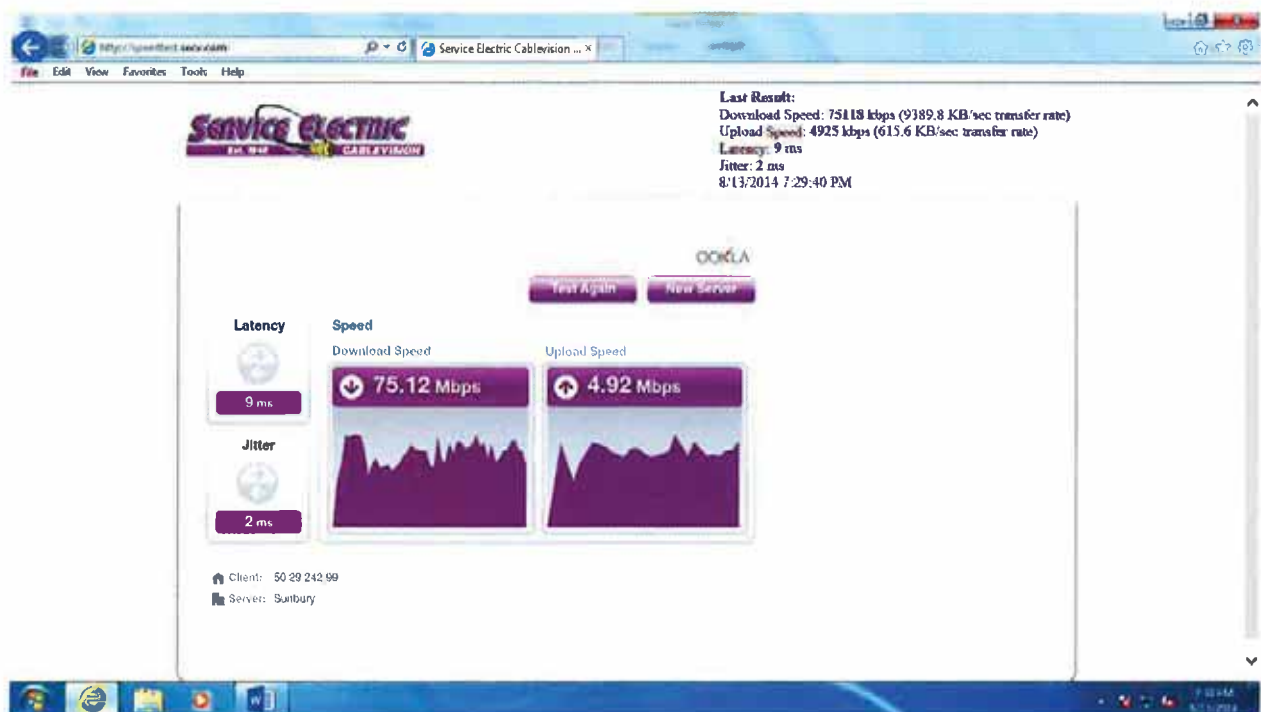
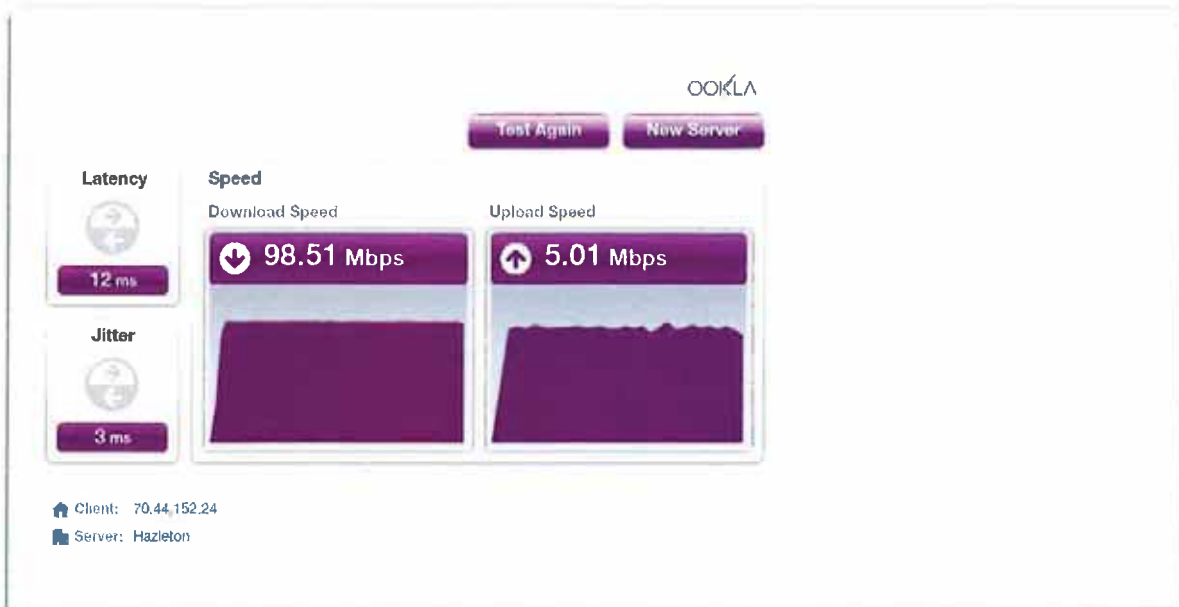
Last Result:
Download Speed: 98513 kbps (12314.1 KB/sec transfer rate)
Upload Speed: 5004 kbps (625.5 KB/sec transfer rate)
Latency: 9 ms
Jitter: 4 ms
Wednesday, August 13, 2014 8:53:13 PM



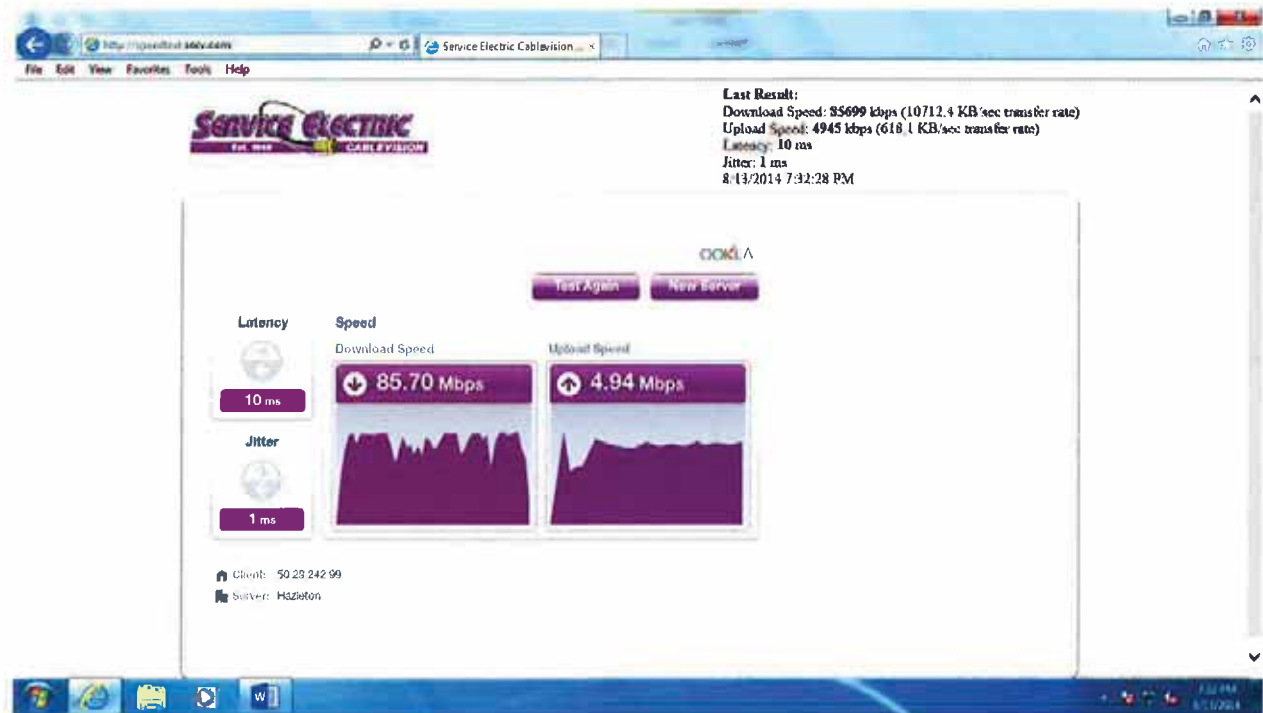
High Speed Internet Testing: 100 Mbps X 5 Mbps



Last Result:
Download Speed: 98511 kbps (12313.9 KB/sec transfer rate)
Upload Speed: 5010 kbps (626.3 KB/sec transfer rate)
Latency: 12 ms
Jitter: 3 ms
Wednesday, August 13, 2014 8:54:44 PM



High Speed Internet Testing: 100 Mbps X 5 Mbps



High Speed Internet Testing: 100 Mbps X 5 Mbps

